

# **Feedback Analysis Report**

**Session: 2018-2019**



**Dr. B.K.B. College, Puranigudam,  
Nagaon, Assam**

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Internal Quality Assessment Cell (IQAC) of the college and college authority with support from all the Heads of all the departments and Coordinators of different cells have designed and collected feedback from different stakeholders in offline mode to monitor and evaluate the performance and quality of the entire institution. The feedback forms were collected from students, teachers, parents, and alumni. Students who offered feedback were from all the departments of the college.

The feedback targets following different content for different stakeholders.

1. For students, it addressed curriculum and its learning related issues in terms of quality, competence, skills and professionalism. This feedback also considers other issues like delivery of curriculum, regularity and punctuality of teacher, communication skills etc.

2. For teachers, the feedback addressed issues like suitability and effectiveness of the course, teaching aid availability, outcomes of the curriculum, research activities and sanitation and infrastructural facilities etc.

3. For alumni, it aimed for responses on adequateness of courses curriculum, efficiency of faculties, canteen facilities, library, office staff, hostel facilities, educational resources etc.

4. For parents, it addressed issues related to admission procedure, infrastructure and laboratory, work culture in the college premises, library facilities, sports and cultural activities, students counseling and guidance, use of ICT tools etc.

The feedback collected is analysed and sent it to the respective authorities for the actions.

**1. Feedback from the students on Teachers:** The feedbacks received from the students are analyzed below department wise.

**Department of English:** Feedback received from the students of the department in respect to all the teachers is satisfactory. However, in respect of some teachers for some items in the scale appears less than average. Particularly some students (Sl no 13 to18) has shown extremely low rating. This may be taken care of by the HOD.

**Department of Education:** Feedback received from the students of the department of education for Mrs. Biju Bora, HOD is encouraging with an average score of 90 in almost all the indicators in the scale. Similarly, the other two contractual teachers of the department Mrs.

Dharitri Boruah and Ms. Himadri Roy also scored 90 on an average in all the indicators. This is a case that deserves appreciation from the authority.

**Department of Political Science:** The department of political science is ran by two permanent and two contractual teachers. Feedback on Dr. N.C. Sarma and Prof. Girindra Kumar Baruah is very good with 85 and 90 score obtained by them respectively. Similarly, both the contractual teachers Ms. Manisha Sarma and Ms. Dhritismita Barman also maintained very good scores as reflected in the indicators.

**Department of Performing Arts:** Feedback received from the students of performing arts department in respect of the lone teacher Mrs. Seema Sovita Dasis very good indicating almost 98 score obtained by her in the scale.

**Department of Sociology:** Department of Sociology is run by a single teacher with more than 100 students. Analysis of feedbacks given by the students reveal a very encouraging picture as majority of the students rated 90 to 100. This is a healthy sign of the department which must be appreciated.

**Department of History:** Feedback received from the students of the department in respect to all the teachers is satisfactory. However, in respect of some teachers for some indicators the score lies between the range of 60 to 80. This may be taken care of by the HOD.

**Department of Geography:** Feedback received from the students for the teachers of the department indicates very healthy and positive teaching learning atmosphere with more than 80 percent students rated the teachers above 90 and the remaining 20 percent students rated in between 75 to 90.

**Department of Psychology:** Department of Psychology is run by a single teacher with a very large number of students. Analysis of feedbacks given by the students reveal a very encouraging picture as majority of the students rated 95 to 100. This is a healthy sign of the department which must be appreciated.

**Department of Economics:** Students feedbacks on teachers for the department of economics are encouraging with average rating lying between 80 to 100. However, it is observed that ability to use ICT to in respect of some teacher are very poor. This may be taken care of by the HOD.

**Department of MIL (Assamese):** Feedback received from the students of MIL (Assamese) Department reflects a very poor picture of ICT used in the class room. It also

represents lack of consistency and understanding on the part of the students in filling up the feedback form. HOD may be asked to take adequate steps for rectifications, if necessary counseling on feedback may be arranged for the students.

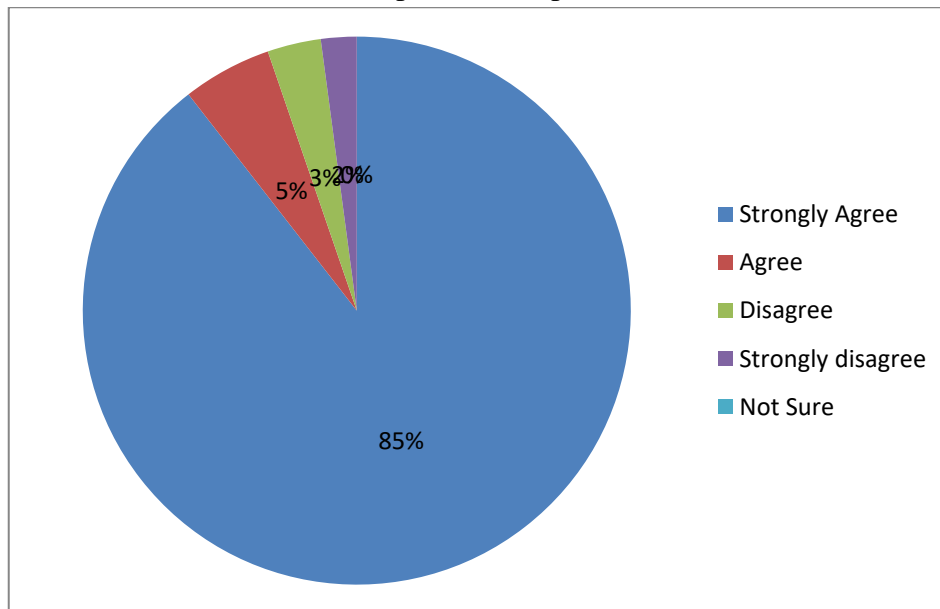
Thus an analysis of the feedback collected from the students for the last academic session reflects more or less satisfactory pictures of the teachers' performances. Though in certain cases there are weaknesses, those can be rectified with minimum efforts. It is also clear from the feedback that some students may not be very much clear about meaning and implication of some of the indicators and therefore inconsistency have been notice. Use of ITC should be prioritized in the classroom. The practice of collecting feedback from the students for teacher should be a continuous process for healthy academic environment.

## 2. Feedback from Teachers:

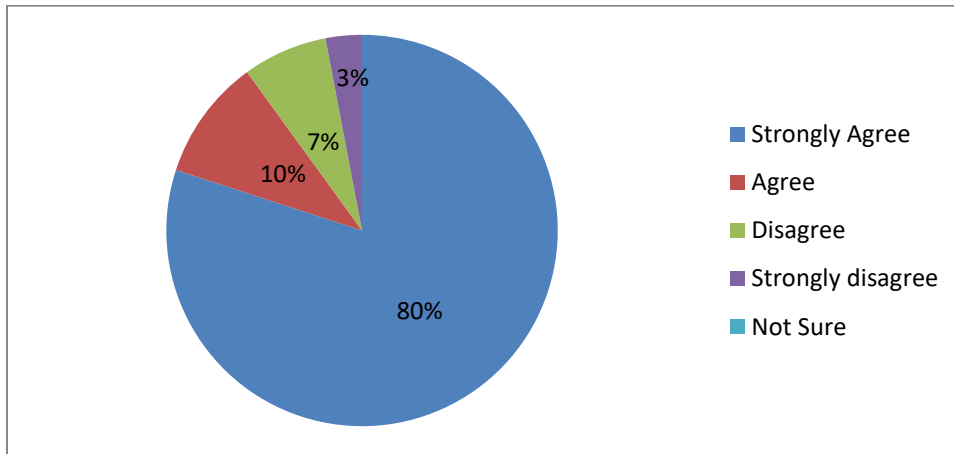
The Feedback Analysis Committee of the institution designs and collects feedback from its stakeholders to monitor and evaluate its performance quality on curriculum and curriculum related issues. The feedback forms were collected from teachers on several issues like suitability and effectiveness of the course, teaching aid availability, outcomes of the curriculum, research activities and sanitation and infrastructural facilities etc.

### Analysis of feedback:

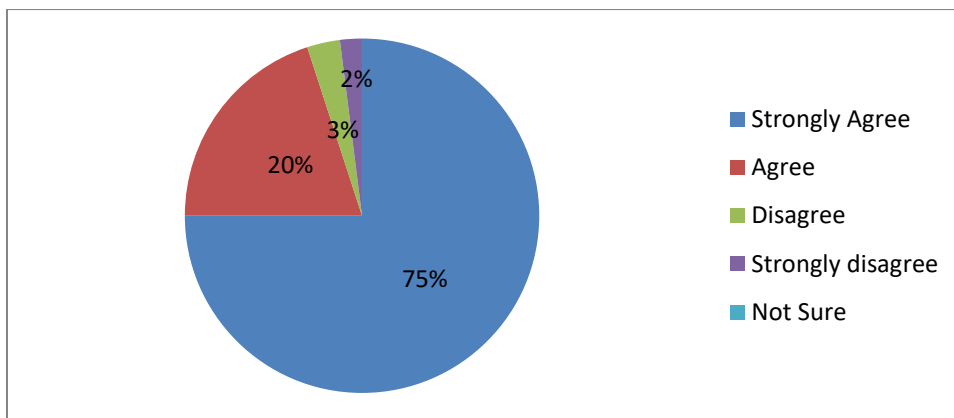
#### a. The Curriculum is effective in present competitive world



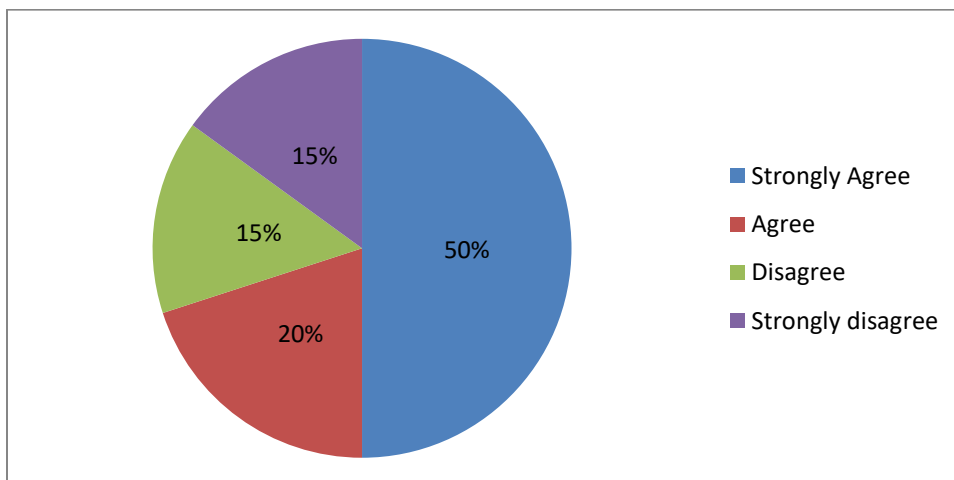
b. Students maintain discipline and respect the staff members



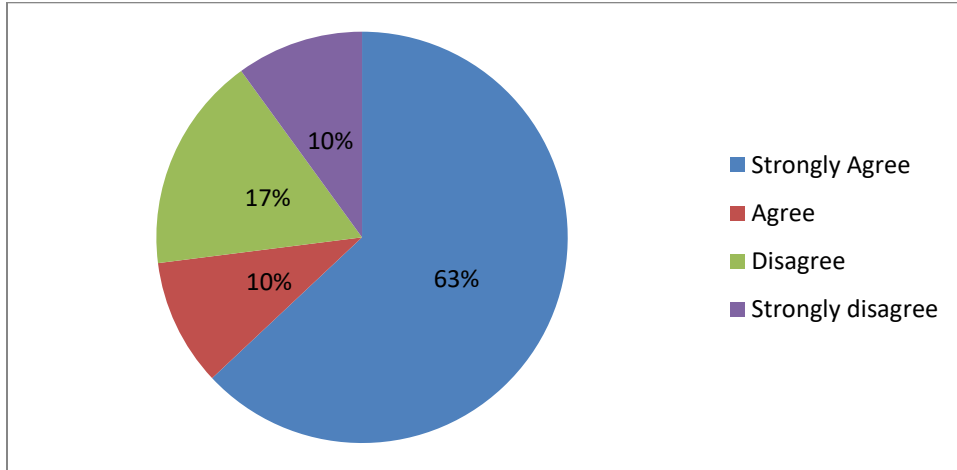
c. The college library is a major source of information for both the students and faculties.



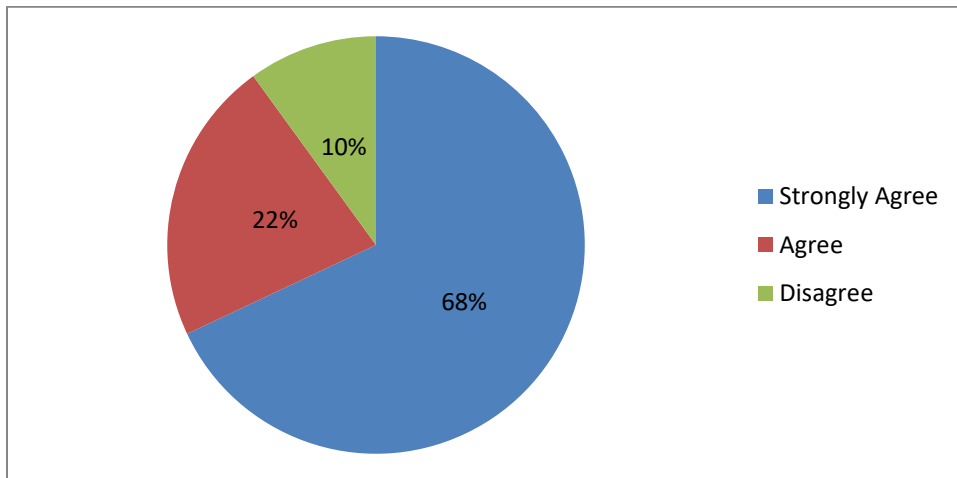
d. The teaching aid available in all the departments of the college are sufficient and up to the date



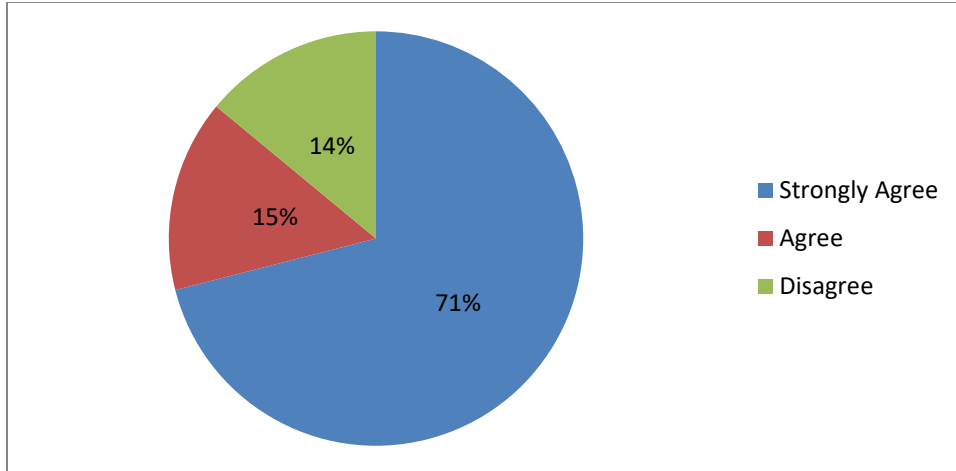
e. The teachers are encouraged to carry out research activities.



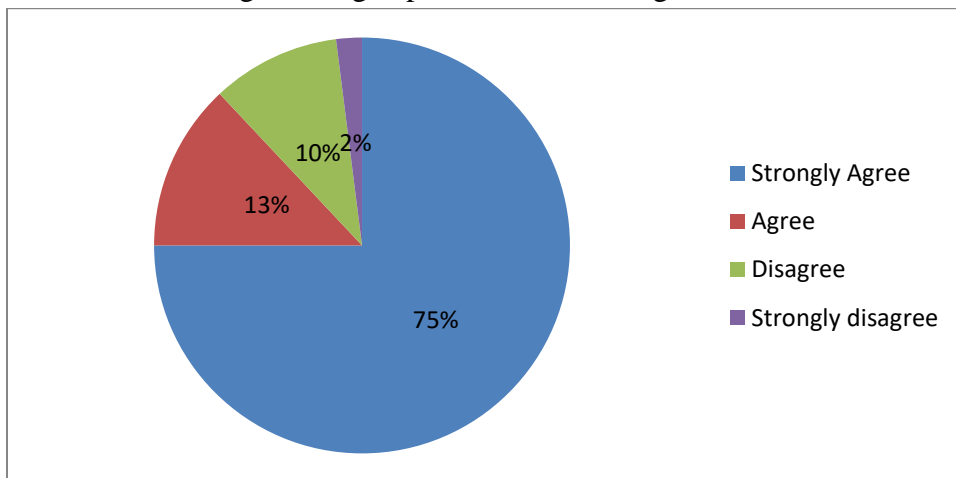
f. The teachers are encouraged to organize and participate in seminars/workshops/ conferences/ webinars etc.



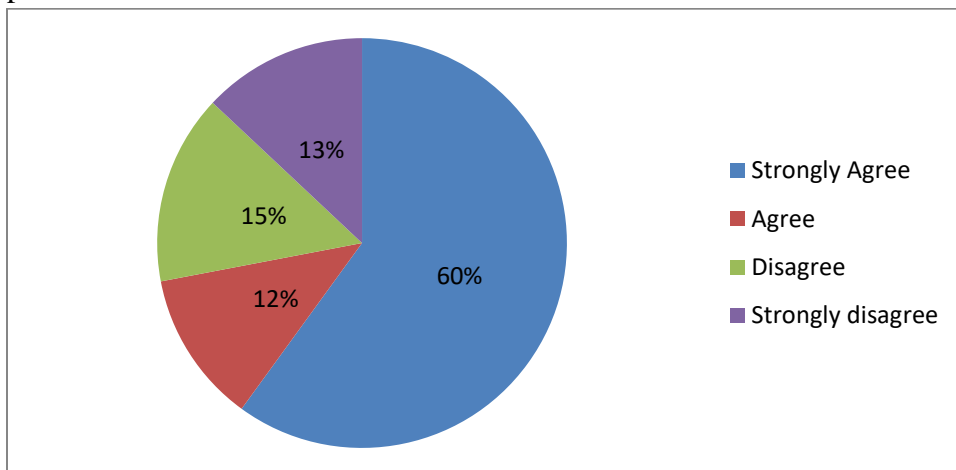
g. The Classrooms and furniture available in the college are adequate and well arranged.



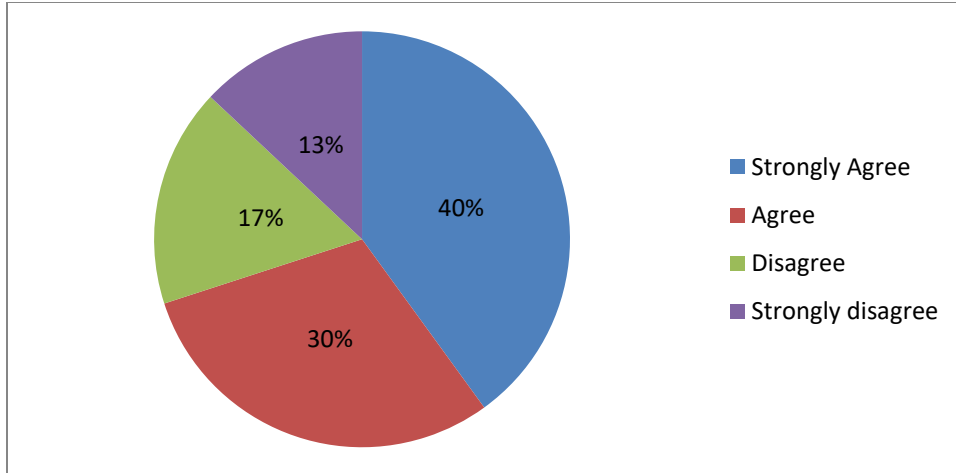
h. ICT based teaching learning experience is encouraged.



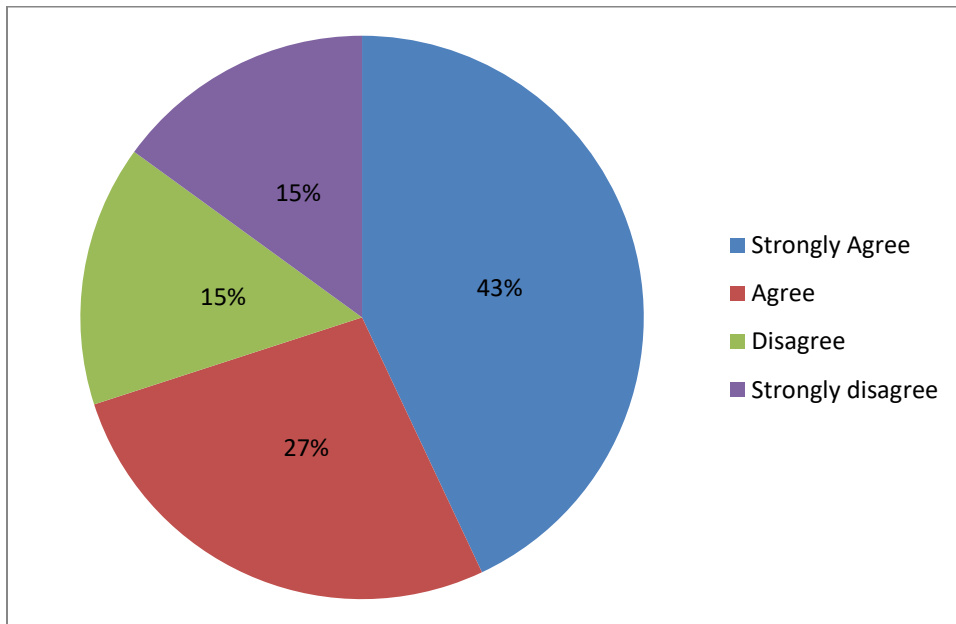
i. Sanitary facilities are accurately provided to all the faculties inside the college premises.



j. The building and furniture are well maintained.

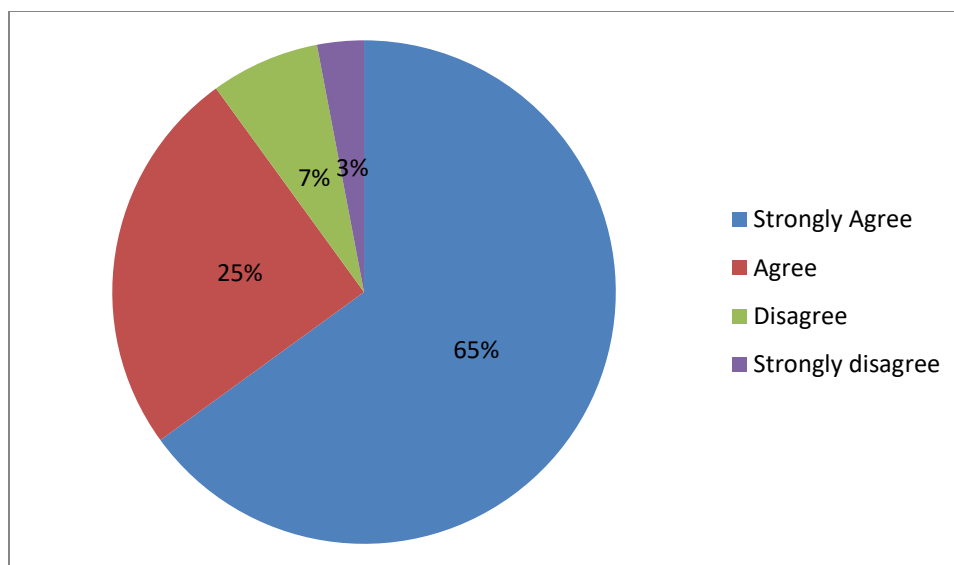


k. Parking facilities are made available systematically in the campus.



l. Management is supportive and caring.





### 3. Alumni's Feedback:

On Sept. 8, 2019, Dr BKB College and Alumni Association together organized an Alumni meet. Such gatherings gives the alumni a platform to share their experiences which in turn beneficial for the college. It is observed that 10 percent alumni commented on the different activities and events organized for the development of the college. They also assured to cooperate with the institute to face the NAAC assessment.

#### Analysis of feedback forms of Alumni

Sl. No	Your Association with the College	How much proud to be a student of the college	Performance of the college in students' progression	Contribution to the nearby society of the college	Impression of the society towards the college	Your Impression towards the college	Future Prospects of the College	Future Plan of the Alumni Association according to you
1	4	5	4	5	3	4	5	5
2	5	5	5	5	4	5	4	5
3	5	5	5	5	4	4	5	5
4	5	5	5	5	5	5	5	5
5	5	5	5	5	5	5	5	5
6	5	5	5	5	5	2	5	
7	1	1	5	3	3	2	2	4

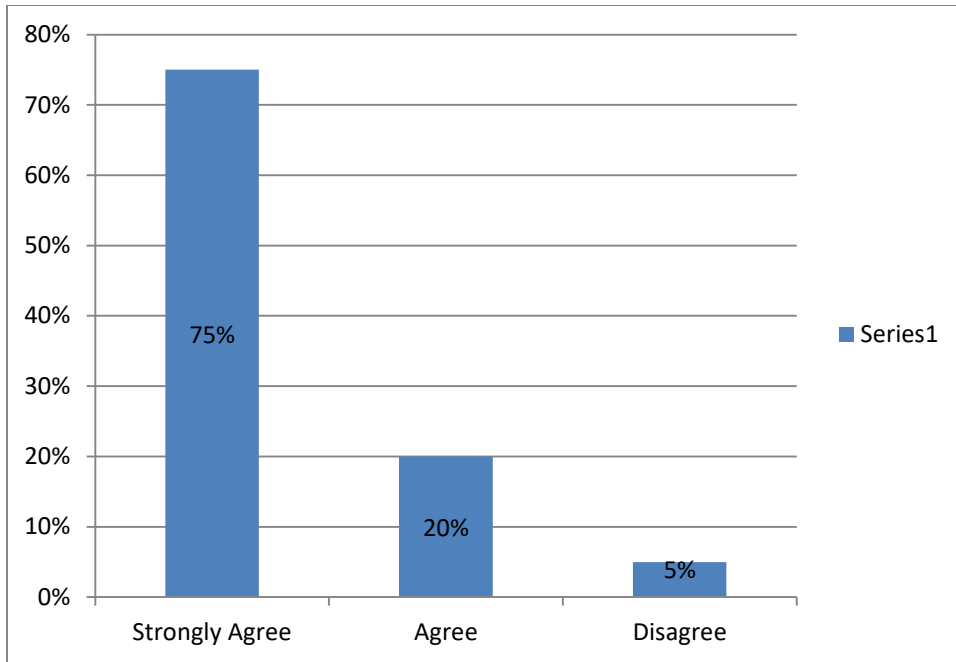
8	5	5	5	5	5	5	5	5
9	5	5	5	5	5	5	5	5
10	5	5	4	5	1	3	5	4
11	5	5	5	4	4	5	5	5
12	5	5	5	5	5	5	5	5
13	5	4	4	4	4	5	4	3
14	2	4	4	4	4	4	4	3
15	5	5	5	4	5	5	5	5
16	5	5	5	4	5	5	5	5
17	5	5	4	4	4	4	4	5
18	5	5	4	4	4	4	4	5
19	5	5	5	5	4	5	5	5
20	4	5	3	1	3	4	5	
21	5	5	5	5	4	5	4	
22	5	5	5	5	5	5	5	5
23	5	5	4	3	3	4	4	5
Grand Total	106	109	104	100	94	100	105	94

Where

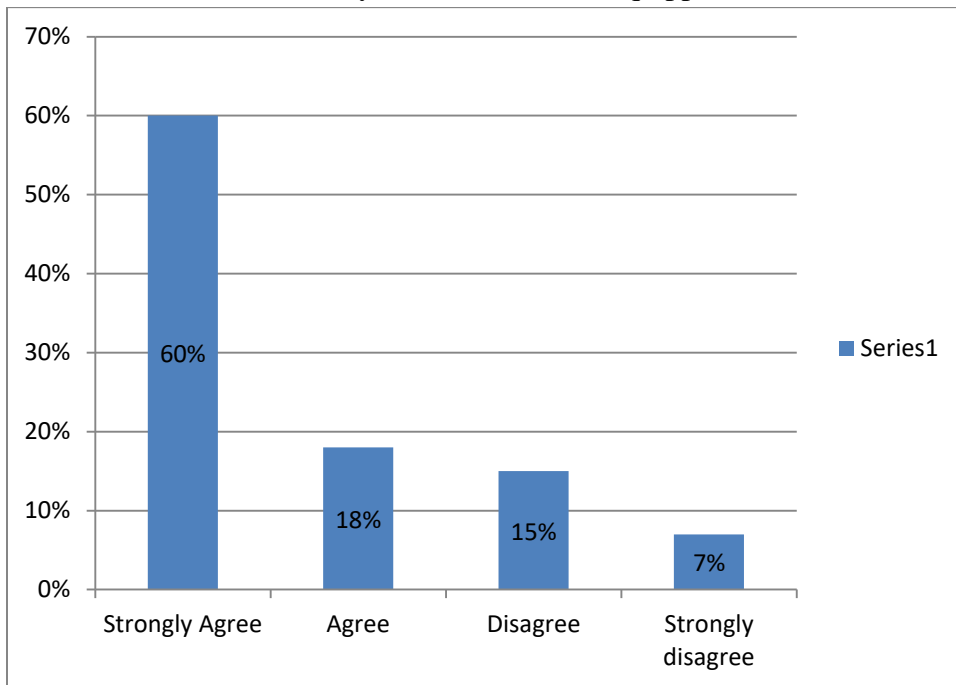
- 5= Excellent
- 4= Very good
- 3= Good
- 2= Average
- 1= Poor

**4. Parents Feedback:**

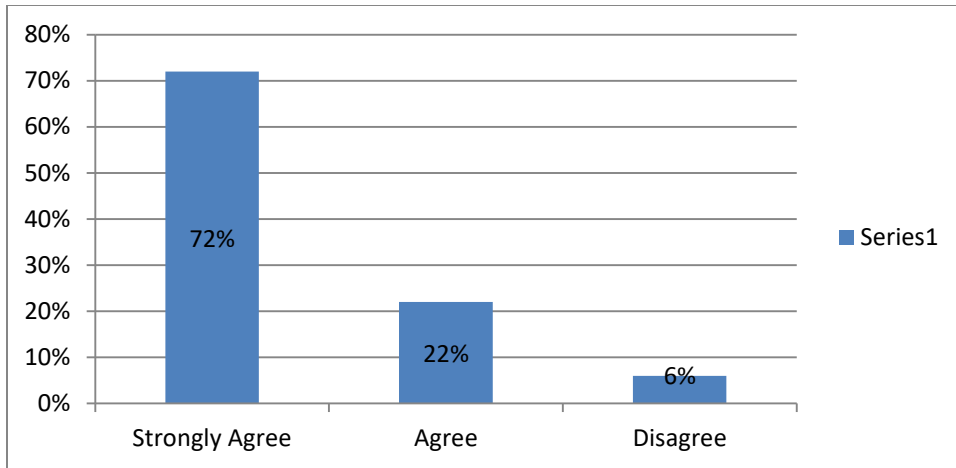
- a. Admission procedure is systematic



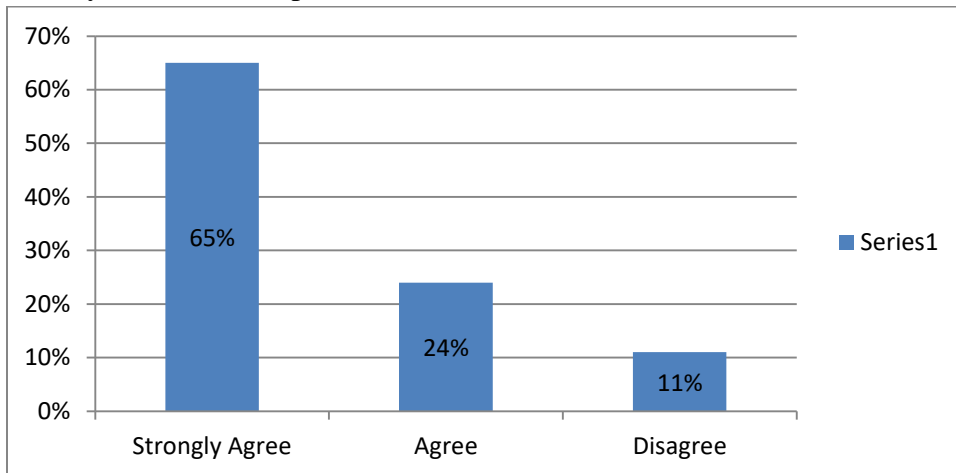
b. Infrastructure and laboratory facilities are well equipped.



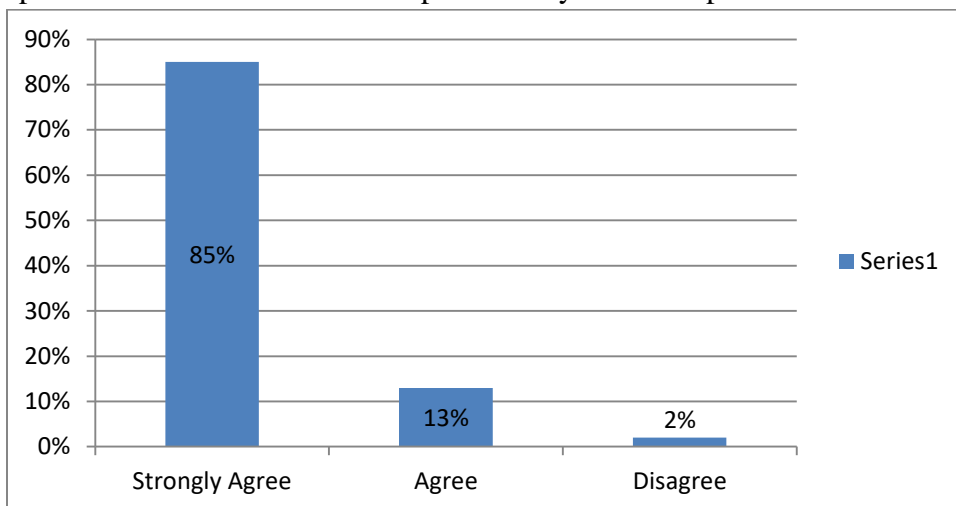
c. Work culture in college premises is dynamic.



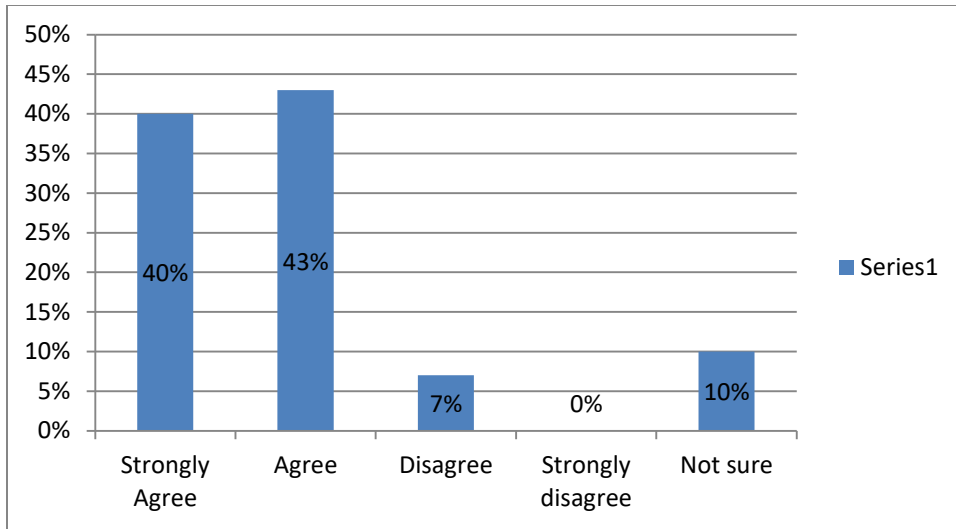
d. Library facilities are up to the mark.



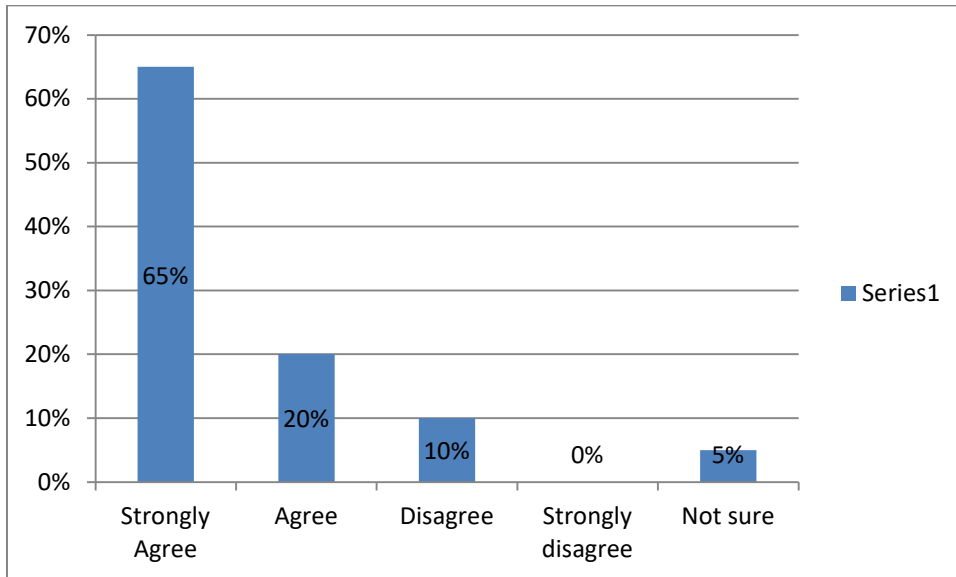
e. Sports and cultural activities are periodically done and promoted.



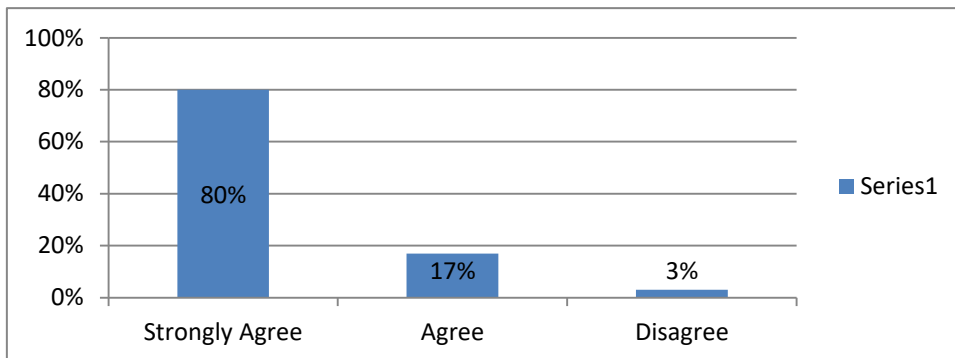
f. Student counseling and guidance is encouraged in all processes.



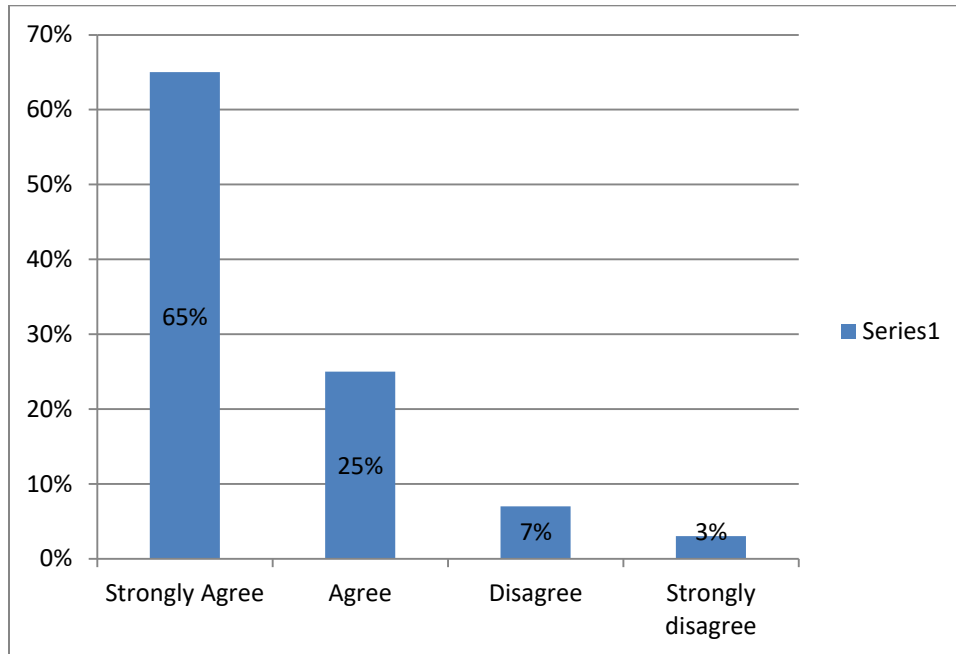
g. Use of ICT is encouraged among students wherever necessary.



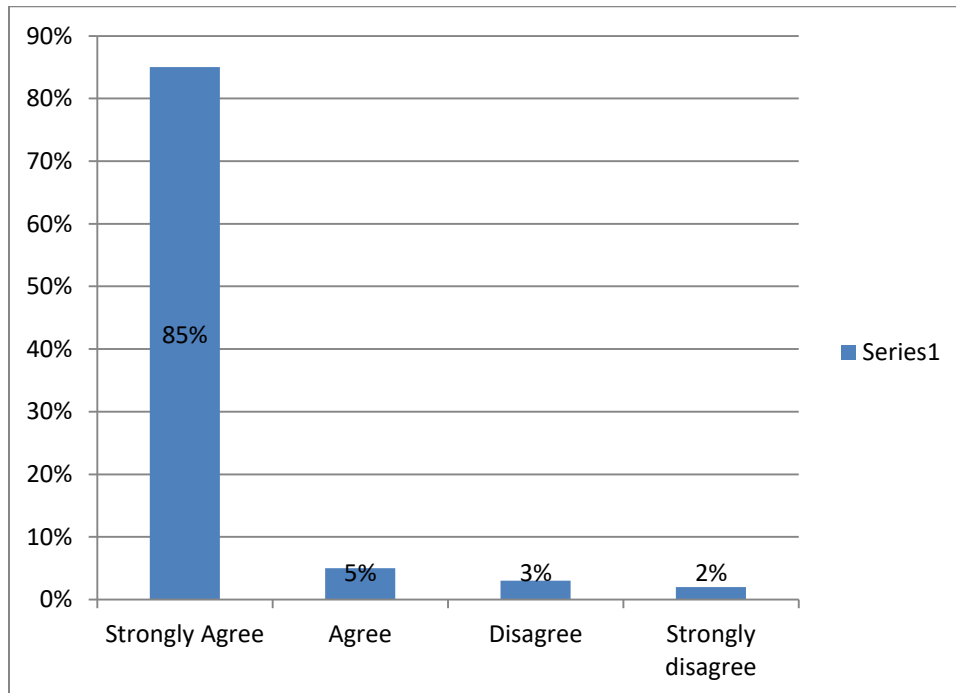
h. Examination Process is well established.



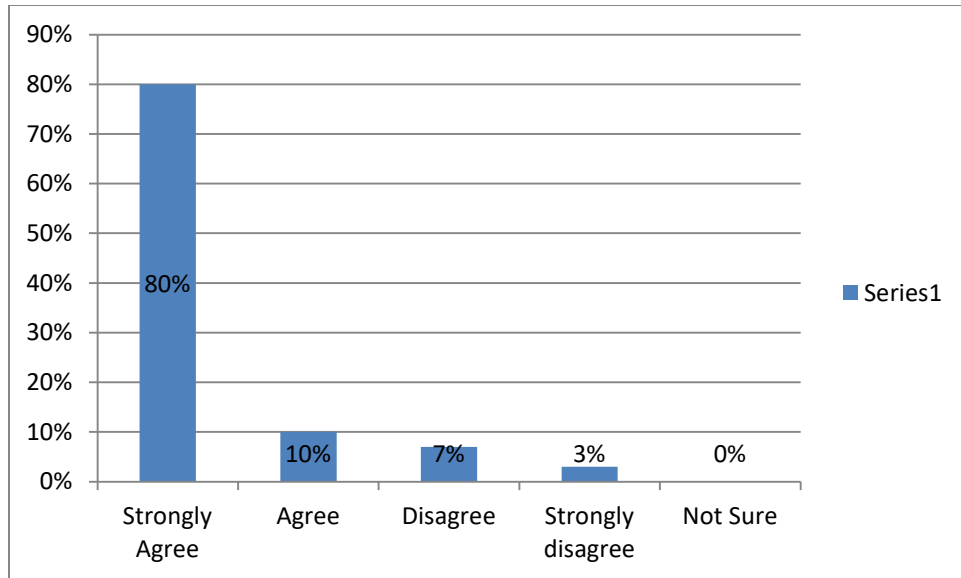
i. Academic Discipline is well maintained.



j. All the faculties of the department are cooperative and easily accessible.



k. A secure environment is provided to all the students in the college.



Sd/-  
On Behalf of IQAC  
Bipul Chakrabarty, Associate Professor  
Biju Bora, Associate Professor  
Anurupa Bora, Associate Professor