# DR. B.K.B. COLLEGE, PURANIGUDAM 

# Students Satisfactory Survey Report, Session: 2022-23 



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## Introduction:

The students are always considered as a core stakeholder of any academic institution and all the activities undertaken and the facilities provided by the institute are focused on creating a conducive and barrier free environment for them so that theycan excel in their academics. Students Satisfaction Survey (SSS) is one of the mandatory criteria prescribed by National Assessment and Academic Council (NAAC) in order to measure the student satisfaction level on students' experiences with college facilities. The Student Satisfaction Survey basically highlights on Teaching Learning Evaluation. It collects in-depth information of a wellstructured questionnaire. The responses given by the students are collected, processed, analyzed and presented in diagrams to have a vivid idea about the level of satisfaction of the students which helps in streamlining the services offered to the students. The results of the survey summarize the expectations of the students and experts' educationalists and extent to which the College was able to meet these expectations.

## Methodology:

The student satisfaction survey of Dr. B.K.B. college, Puranigudam was conducted and reported by Internal Quality Assessment Cell (IQAC) of the college with support of Heads of all the departments and coordinator of different cells of the college. The well-structured questionnaire including all the dimensions was prepared in the Google forms and circulated randomly among the students with the help of coordinators of different cells and HODs of the departments. Each question in the SSS format is aimed at collecting factual opinion of students on teaching learning and evaluation process including aspects of curriculum, completion of the survey will help the institution to understand both short term and long-term needs of the students and initiate remedial action to improve the facilities. The outcome of this survey will provide a base for planning for the future.

## Analysis and findings:

The responses collected from 200 sample students were fed to an excel sheet designing for the analysis of the information by the team. The responses were analyzed and presented by a team of faculties. Before proceeding for the survey, the basic information of the students including Gender, Caste, Religion etc. were collected.

| Gender of the Respondents |  |  |
| :---: | :---: | :---: |
| Male | Female |  |
| $70(35$ Percent $)$ | $130(65$ Percent $)$ |  |
|  | Caste of the Respondents |  |
| General | $116(58$ Percent $)$ |  |
| OBC | $51(25.50$ Percent $)$ |  |
| SC | $24(12$ Percent $)$ |  |
| ST(H) | $6(3$ Percent $)$ |  |
| ST(P) | $3(1.50$ Percent $)$ |  |
|  | Religion of the Respondents |  |
| Hinduism | $141(70.50$ Percent $)$ |  |
| Muslim | $57(28.50$ Percent $)$ |  |
| Christian | $2(1$ Percent $)$ |  |
| Buddhist | $0(0$ Percent $)$ |  |

Source: Survey Data

The question-wise outcome of the results is presented below:

1. How much of the syllabus was covered in the class?


Source: Survey Data
2. How well did teachers prepare for the classes?


Source: Survey Data
3. How well were the teachers able to communicate?


Source: Survey Data
4. The teacher's approach to teaching can best be describedas


Source: Survey Data
5. Fairness of the internal evaluation process by the teachers


[^0]6. Was your performance in assignments discussed with you?


Source: Survey Data
7. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.


[^1]8. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.


Source: Survey Data
9. The institute provides multiple opportunities to learn and grow.


Source: Survey Data
10. Teachers inform you about your expected competencies, course outcome and programme outcomes.


Source: Survey Data
11. Your mentor does a necessary follow-up with an assigned task to you.


Source: Survey Data
12. The teachers illustrate the concepts through examples and applications.


Source: Survey Data
13. The teachers identify your strengths and encourage you with providing right level challenges.


Source: Survey Data
14. Teachers are able to identify your weakness and help you to overcome them.


Source: Survey Data
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.


Source: Survey Data
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.


Source: Survey Data
17. Teachers encourage you to participate in extracurricular activities.


Source: Survey Data
18. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world work.


Source: Survey Data
19. What percentage of the teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.


Source: Survey Data
20. The overall quality of teaching-learning process in your institute is very good.


Source: Survey Data
21. Have your departments conducted Online Classes during the holidays/summer vacation/winter vacation/study leave?


Source: Survey Data
22. Have you participated in the Online Classes?


Source: Survey Data
23. Are the Online Classes fruitful for you?


Source: Survey Data
24. Have your teachers provided study materials or any other e-resources according to your curriculum?


Source: Survey Data
25. Have you faced problems in participating Online Classes?

26. Have your teachers assigned any home work/assignment/open book examination during the period of online classes (Work from home)?


Source: Survey Data
27. How do rank the Online Classes taken by your teachers?


Source: Survey Data
28. Have your college organized any orientation programme for your Examination, uses of library, anti-ragging etc.?


Source: Survey Data
29. How do rank the toilet facilities provided to you by the college?


Source: Survey Data
30. How do you rank the drinking water facilities provided by the college?


Source: Survey Data
31. How do rank the price of the foods at the canteen?


[^2]32. How do you rank the quality of foods provided at the canteen?


Source: Survey Data
33. How do you rank the initiatives adopted by the colleges for the cleanliness of the classroom campus and greenery of the campus?


[^3]
## Key findings from the survey:

A. A high percentage of students ( $84.5 \%$ ) have confirmed the completion of 85 to $100 \%$ of syllabus in our college. Again $15 \%$ students reported that $70 \%$ to $84 \%$ of syllabus was covered and a meagre percent i. e. $0.5 \%$ of the respondents reported the completion of 55 to $69 \%$ of syllabus.
B. Students have expressedoverall positive satisfaction regarding the teachers' preparation, teachers' ability to communication and teachers' approach to teaching.
C. Students have also appreciated the teacher's attitude towards teaching, fairness in evaluation and teachers' involvement in the performance of the students' assignments.
D. Students have expressed that teachers discuss their performance in assignment every time with them.
E. A high percentage of students $(49.50 \%)$ reported that the teaching and mentoring process in the institution facilities them in cognitive, social and emotional growth. Again, $77 \%$ students reported that the institute regularly takes active interest in promoting internship, student exchange and field visit opportunities for them.
F. $55 \%$ students strongly agreed and $40 \%$ agreed that the institution provide them multiple opportunities to grow and learn.
G. A high percentage ( $73.50 \%$ ) of students reported that the teachers identify their strength and encourage them with providing right level of challenges. Again, they stated that teachers are also able to identify their weakness and help them to overcome them.
H. $64.50 \%$ students have strongly agreed and $33 \%$ students agreed that the institution makes effort to encourage them in the monitoring, review and continuous quality improvement of the teaching learning process. Again, a good number of students (67\%) reported that the institute/teachers use student centric methods, such as experimentallearning, participative learning and solving methodologies for enhancing learning experiences.
I. The college provides ample opportunities for extracurricular activities like cultural activities and sports activities. The students have expressed that
college also provides opportunities for development of soft skills, life skills and employability skills to make them ready for the world of work. The students have expressed satisfaction regarding the mentorship programme, skill development programme run by the college.
J. Students also appreciated the use of ICT in teaching and regular organization of online classes during the holidays/summer vacation/winter vacation which were highly fruitful for them as reported. Again, a very high percentage of students ( $95 \%$ ) have confirmed that the teachers assigned them home work/assignment/open book examination during the period of online classes.
K. $98 \%$ of the students mentioned that the college have organized orientation programme for their examination, uses of library, anti-ragging etc.
L. Regarding the infrastructural facilities $42 \%$ students reported excellent on toilet facilities and water supply facilities.
M. Regarding the price of canteen, $51.5 \%$ students have reported normal and $43 \%$ have expressed the quality of foods as very good.
N. $42.50 \%$ and $31.50 \%$ have expressed the drinking water facility as excellent and very good.
O. Regarding initiatives adopted by the colleges for the cleanliness of the classroom campus and greenery of the campus, $52 \%$ students have expressedexcellent and $42 \%$ have very good.


[^0]:    Source: Survey Data

[^1]:    Source: Survey Data

[^2]:    Source: Survey Data

[^3]:    Source: Survey Data

