

# DR. B.K.B. COLLEGE, PURANIGUDAM

## Students Satisfactory Survey Report, Session: 2023-24



**Prepared by**  
**IQAC, Dr.B.K.B. College**  
**Puranigudam**

## **Introduction:**

Students are universally regarded as the central stakeholders within any academic institution. Every initiative, activity, and facility provided by the institution is designed with the primary goal of creating a conducive and inclusive environment that empowers students to excel academically. Understanding student satisfaction is, therefore, essential to ensure that the academic institution meets the expectations and needs of its student body. One of the critical measures employed to assess student satisfaction is the *Students Satisfaction Survey* (SSS), a key criterion outlined by the National Assessment and Accreditation Council (NAAC).

The Student Satisfaction Survey serves as a tool to gauge the level of student satisfaction with various aspects of their academic experience, with a strong focus on Teaching, Learning, and Evaluation processes. It provides a comprehensive framework for understanding students' perceptions of the quality of education they are receiving, as well as their experiences with campus facilities, support services, and overall institutional atmosphere. The survey collects data through a well-structured questionnaire that covers various dimensions, ensuring that the feedback gathered is both detailed and reliable.

The survey responses are meticulously collected, processed, and analyzed, typically through statistical and graphical representation, which allows for a clearer, more precise understanding of student satisfaction. This data is then presented in diagrams, charts, and reports to offer a vivid and comprehensive view of the students' satisfaction levels. The results of the survey are invaluable, as they serve not only to highlight the areas in which the institution is excelling but also to pinpoint specific areas for improvement. This insight is crucial for streamlining the services, facilities, and academic experiences provided to students, ensuring that their expectations are continually met.

Furthermore, the outcomes of the Student Satisfaction Survey reflect a broader comparison between students' expectations and the extent to which the institution has succeeded in fulfilling those expectations. The results also serve as a feedback mechanism for educational experts and institutional leaders, offering a platform to reflect on pedagogical methods, curriculum effectiveness, infrastructure quality, and overall student well-being. This holistic approach to evaluating student satisfaction ultimately drives improvements, fostering an academic environment that is not only responsive to students' needs but also continually

evolving in line with changing educational standards and expectations.

**Methodology:**

The Student Satisfaction Survey (SSS) at Dr. B.K.B. College, Puranigudam, was conducted and reported by the Internal Quality Assurance Cell (IQAC) of the college, with the support of the Heads of all departments and the coordinators of various college cells. A well-structured questionnaire, covering all relevant dimensions, was created using Google Forms and distributed randomly among the students with the assistance of the department Heads and cell coordinators.

Each question in the survey was designed to gather students' honest opinions regarding the teaching, learning, and evaluation processes, with a focus on aspects such as curriculum content and delivery. Completing the survey will provide the institution with valuable insights into both the short-term and long-term needs of students, allowing for the identification of areas that require improvement. The results will serve as a foundation for planning future initiatives and will help the institution take targeted actions to enhance facilities and services, ensuring continuous improvement.

**Analysis and findings:**

The responses collected from a sample of 250 students were entered into an Excel sheet designed for data analysis by the designated team. The data was then thoroughly analyzed and presented by a team of faculty members. Prior to conducting the survey, basic demographic information, such as gender, caste, religion, and other relevant details, was gathered from the students to ensure a comprehensive understanding of the respondent profile.

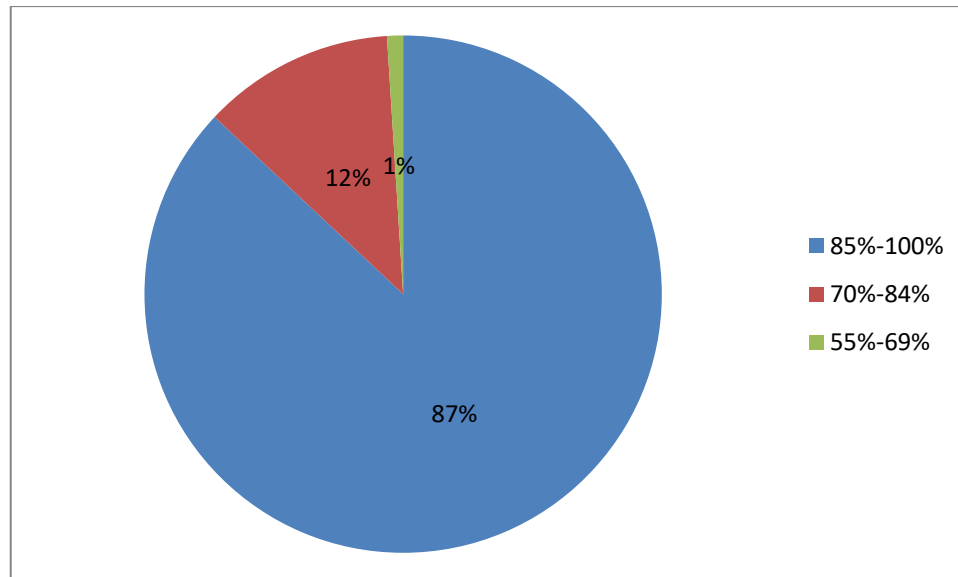
<b>Gender of the Respondents</b>	
<b>Male</b>	<b>Female</b>
<b>44%</b>	<b>56%</b>
<b>Caste of the Respondents</b>	
<b>General</b>	<b>54%</b>
<b>OBC</b>	<b>28%</b>
<b>SC</b>	<b>8%</b>
<b>ST(H)</b>	<b>7%</b>
<b>ST(P)</b>	<b>3%</b>
<b>Religion of the Respondents</b>	
<b>Hinduism</b>	<b>68%</b>

<b>Muslim</b>	<b>29%</b>
<b>Christian</b>	<b>3%</b>
<b>Buddhist</b>	<b>0%</b>

**Source:** Survey Data

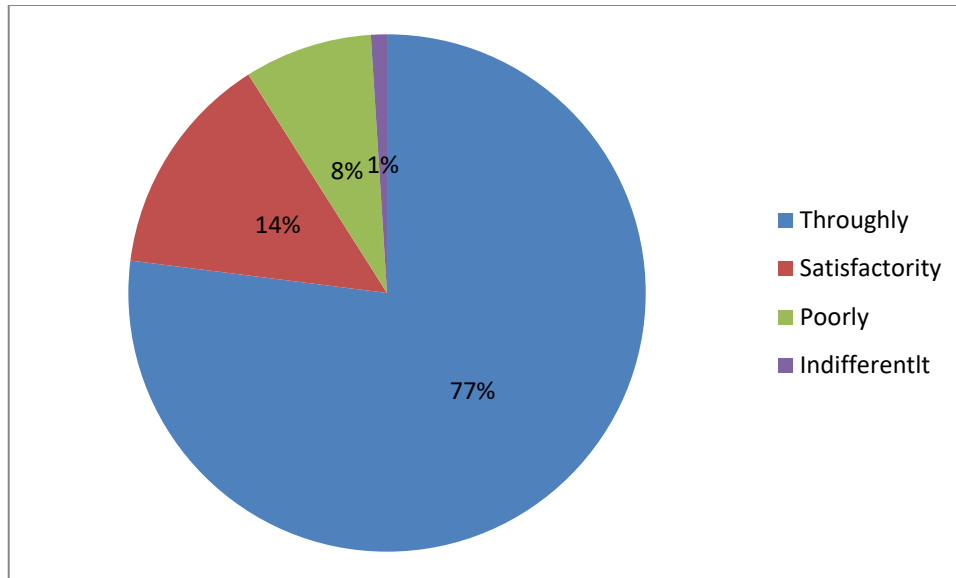
The question-wise outcome of the results is presented below:

1. How much of the syllabus was covered in the classes?



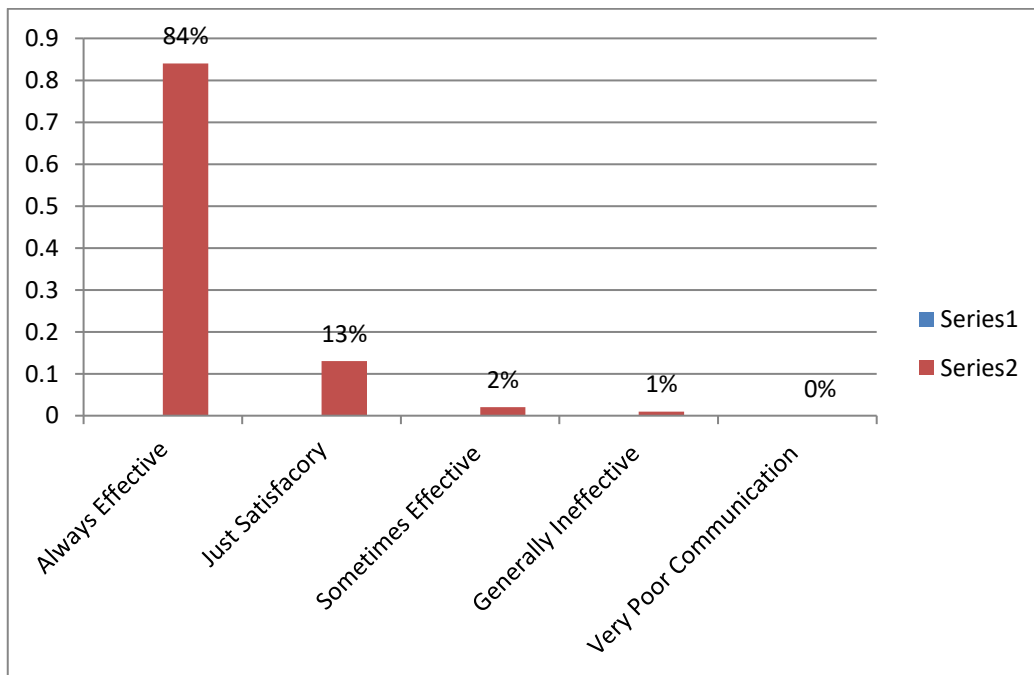
**Source:** Survey Data

2. How well the teachers are prepared for the classes?



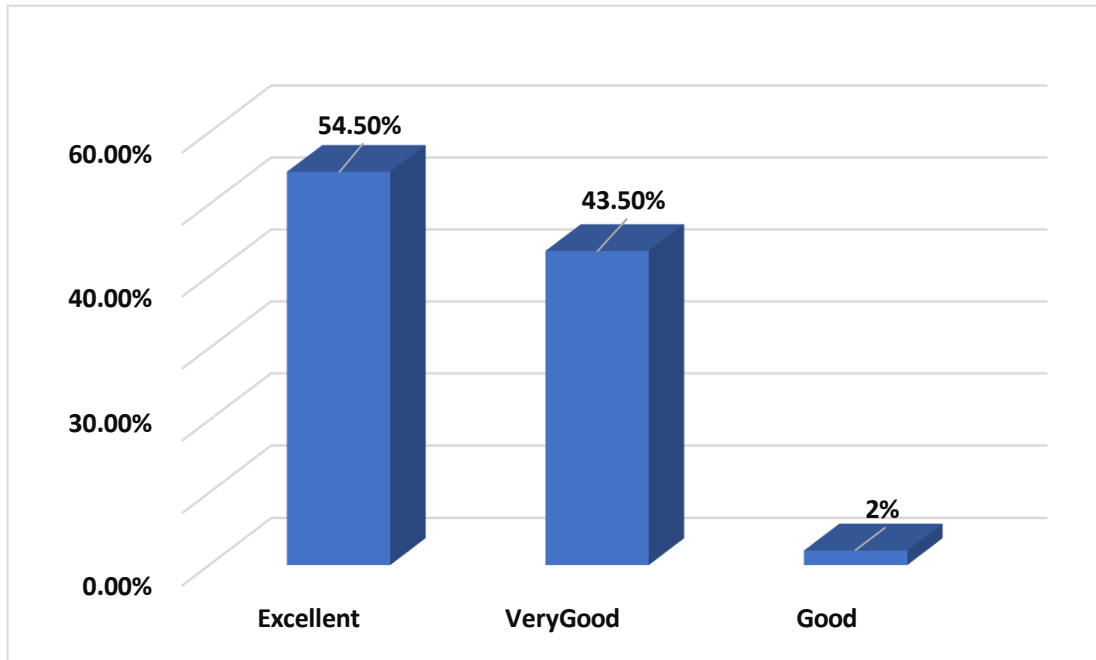
Source: Survey Data

3. How well the teachers are able to communicate?



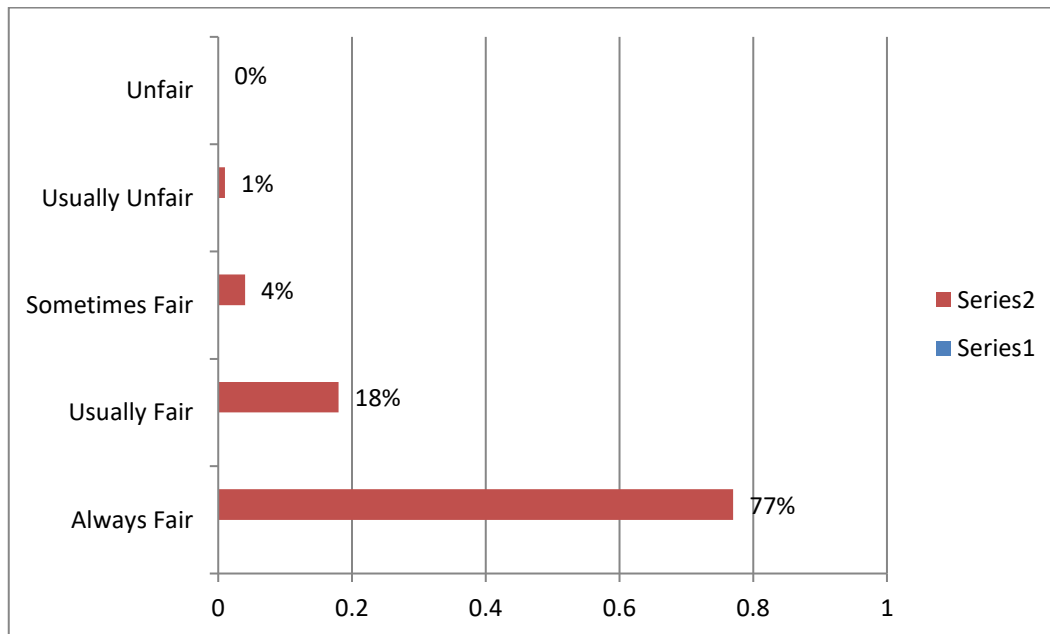
Source: Field Survey

4. The teacher's approach to teaching can best be described as



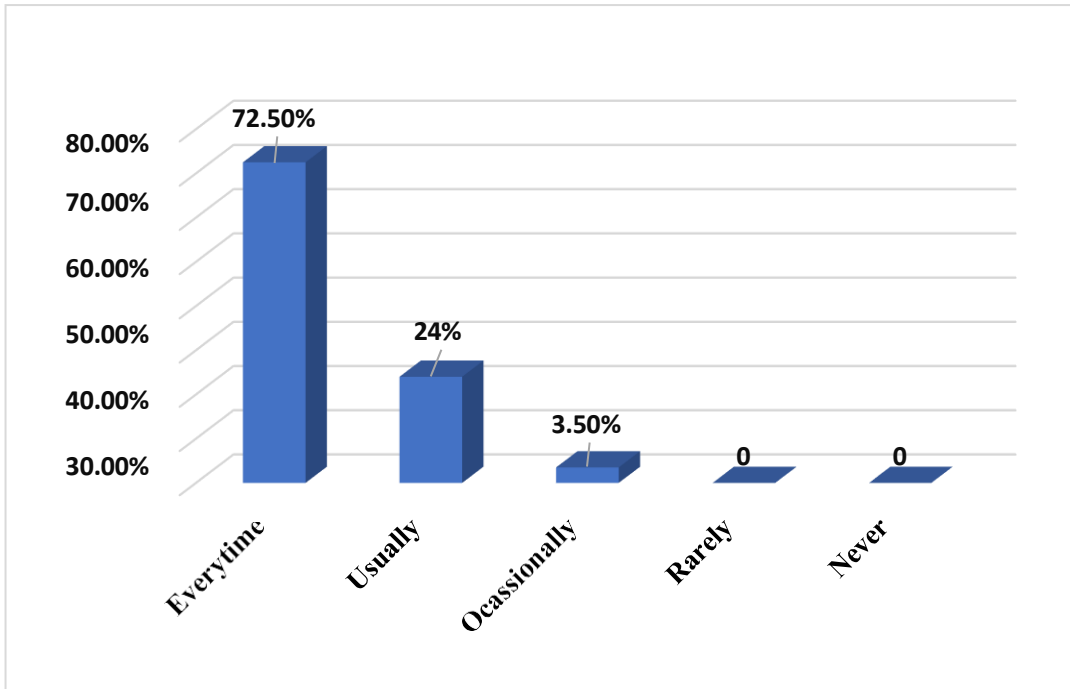
Source: Field Survey

5. Fairness of the internal Evaluation system in the college?



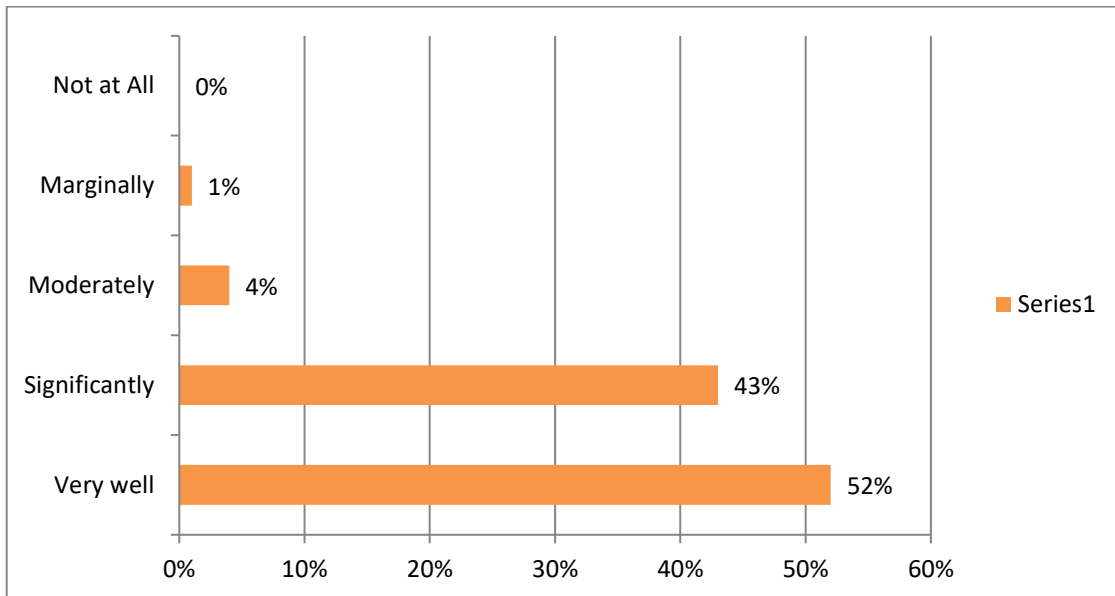
Source: Field Survey

6. Was your performance in assignments discussed with you?



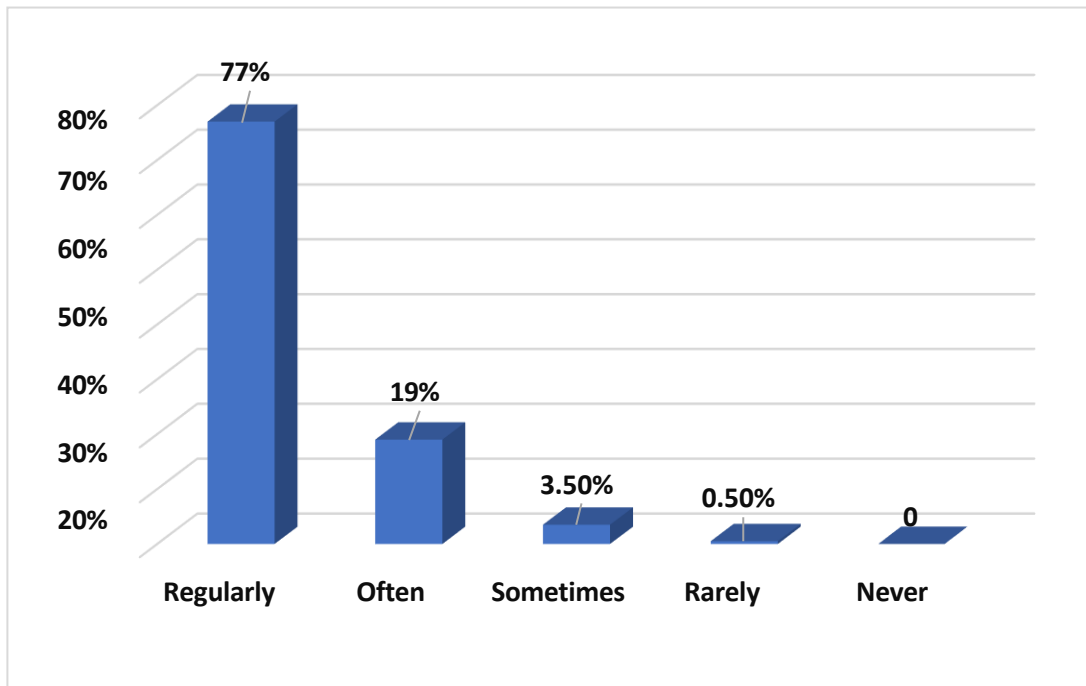
Source: Survey Data

7. The teaching and mentoring process in your institution facilitated you in cognitive, social and emotional growth.



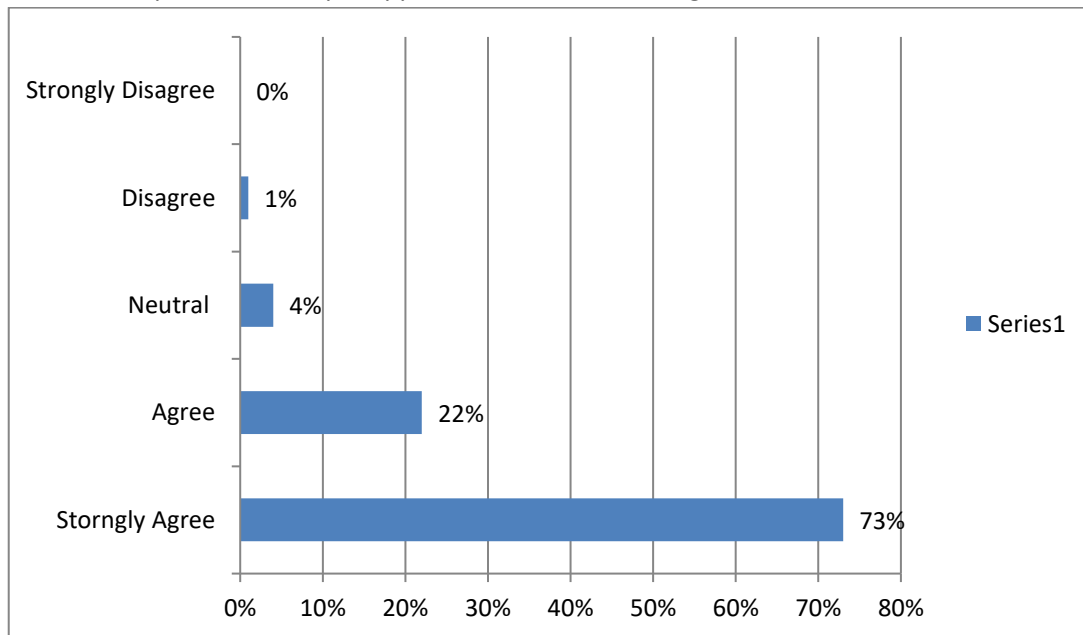
Source: Survey Data

8. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.



Source: Survey Data

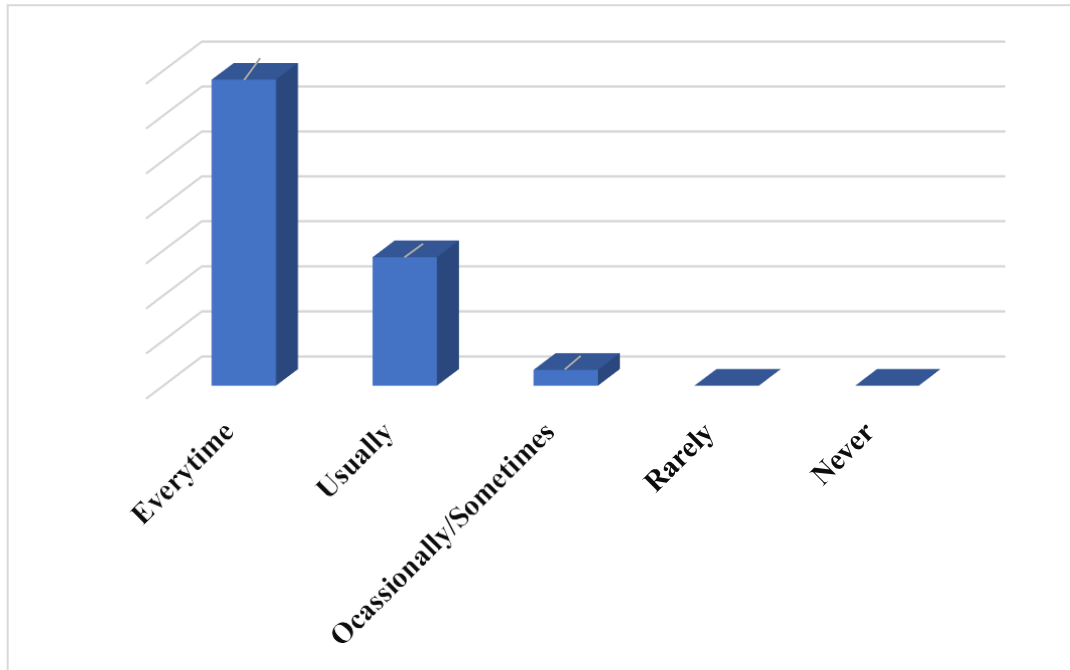
9. The institution provides multiple opportunities to learn and grow.



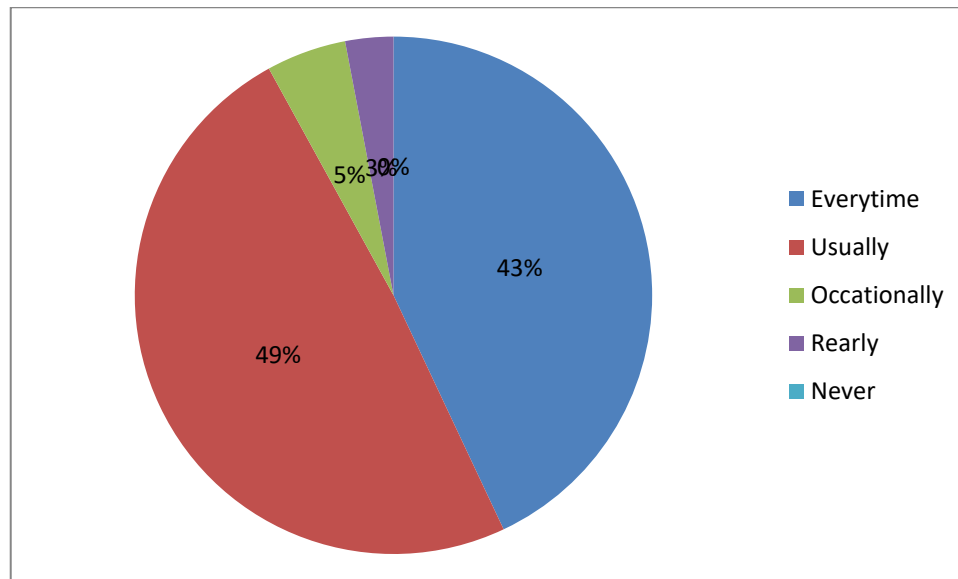
Source: Survey Data



**10. Teachers inform you about your expected competencies, course outcome and programme outcomes.**

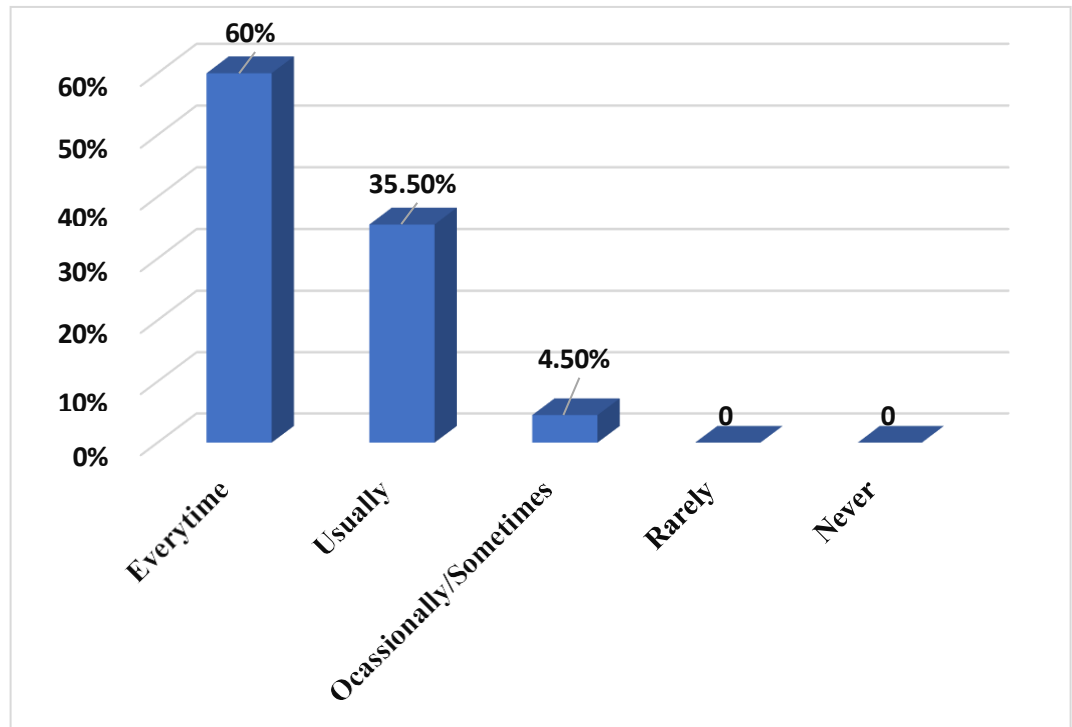


**11. Your mentor does necessary follow up with assigned tasks to you.**



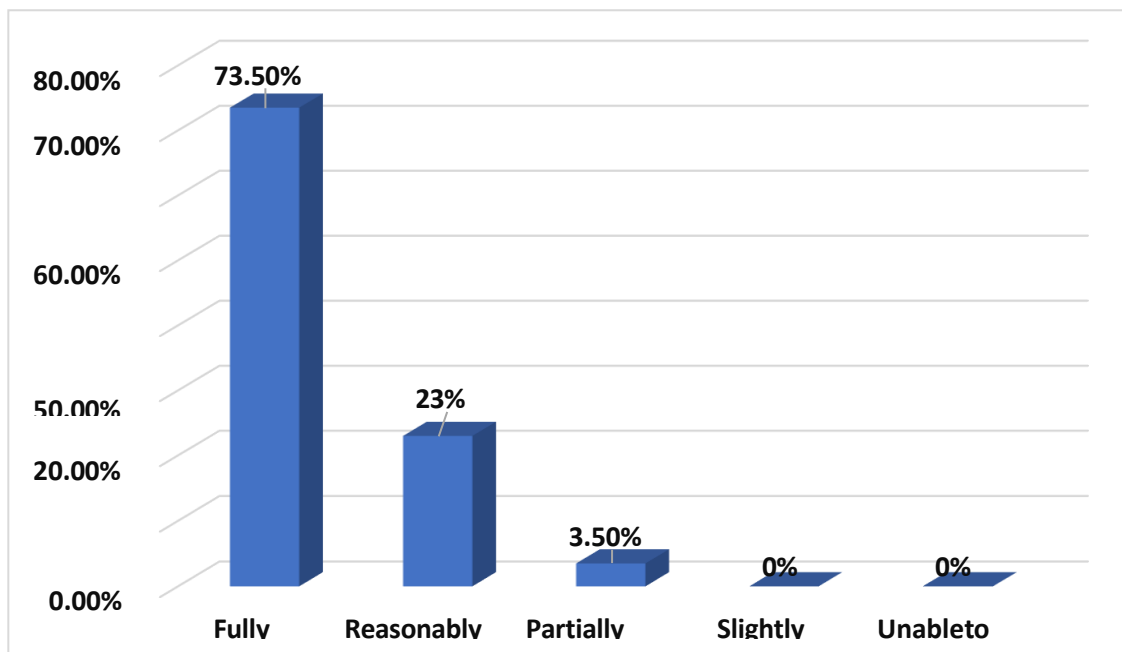
Source: Survey Data

**12. The teachers illustrate the concepts through examples and applications.**



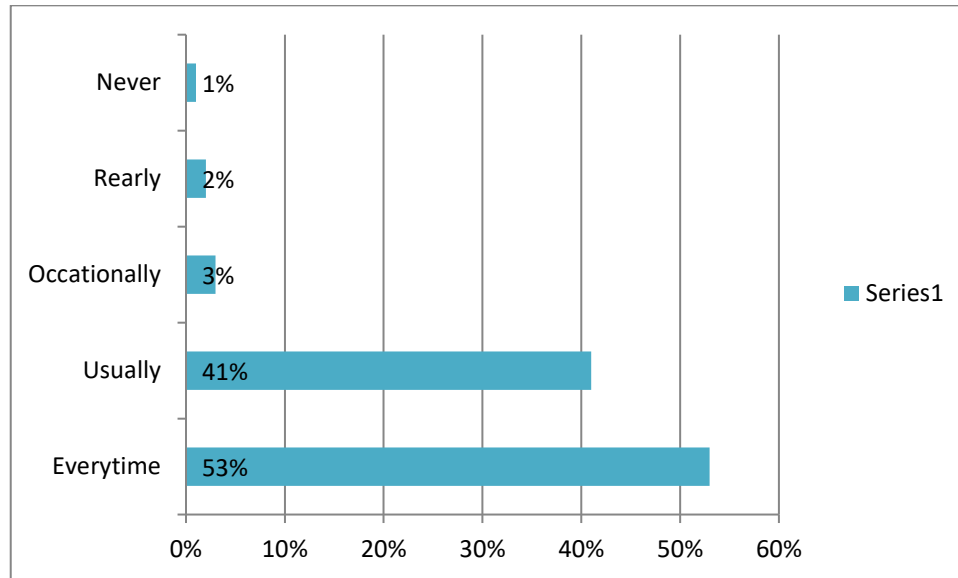
Source: Survey Data

**13. The teachers identify your strengths and encourage you with providing right level challenges.**



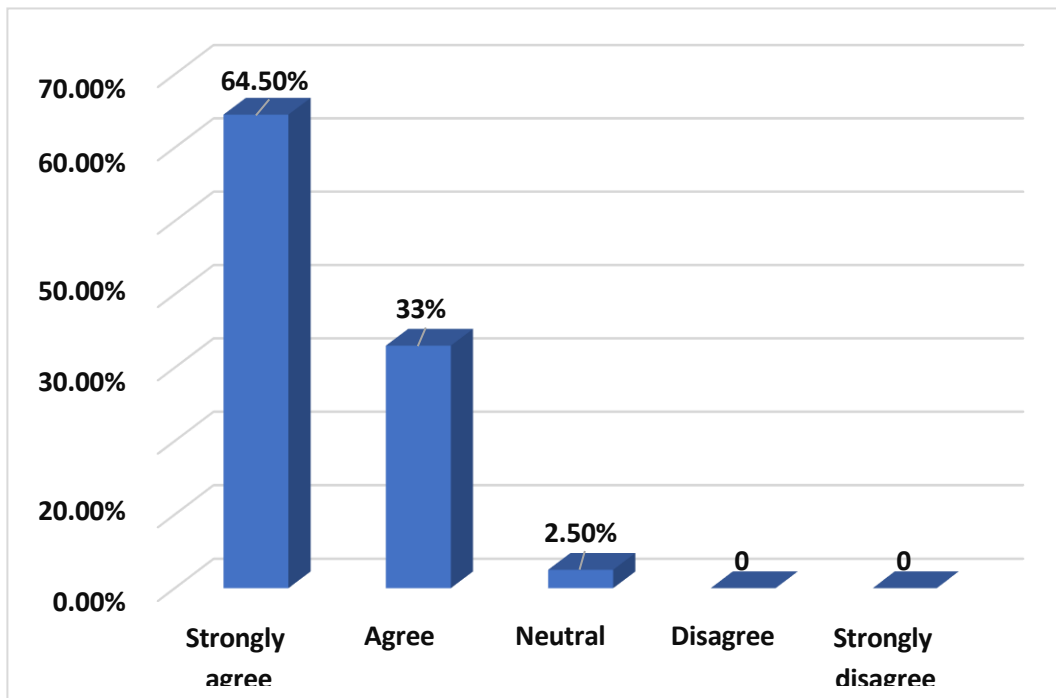
Source: Survey Data

14. The Teachers are able to identify your weakness and help you to recover them.



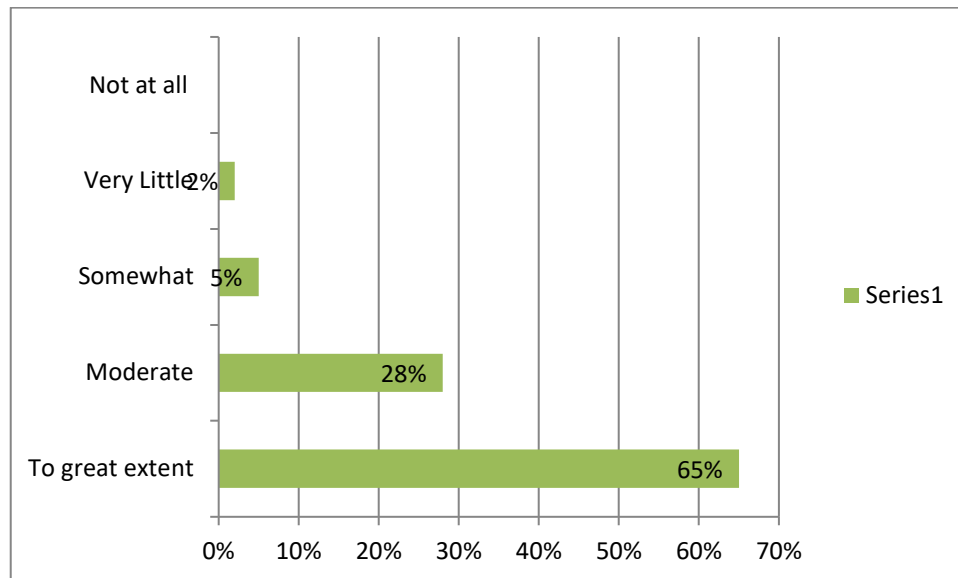
Source: Survey Data

15. The institution makes afford to engage students in monitoring, review and continuous quality improvement of the teaching learning process.



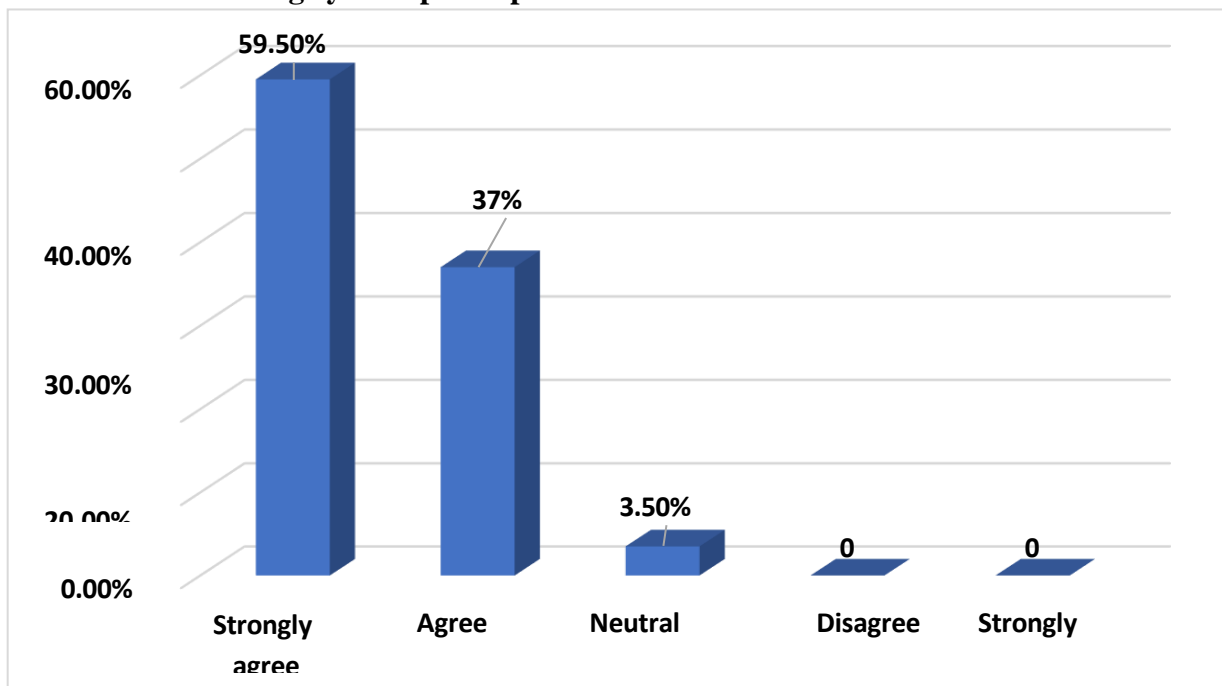
Source: Survey Data

**16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.**



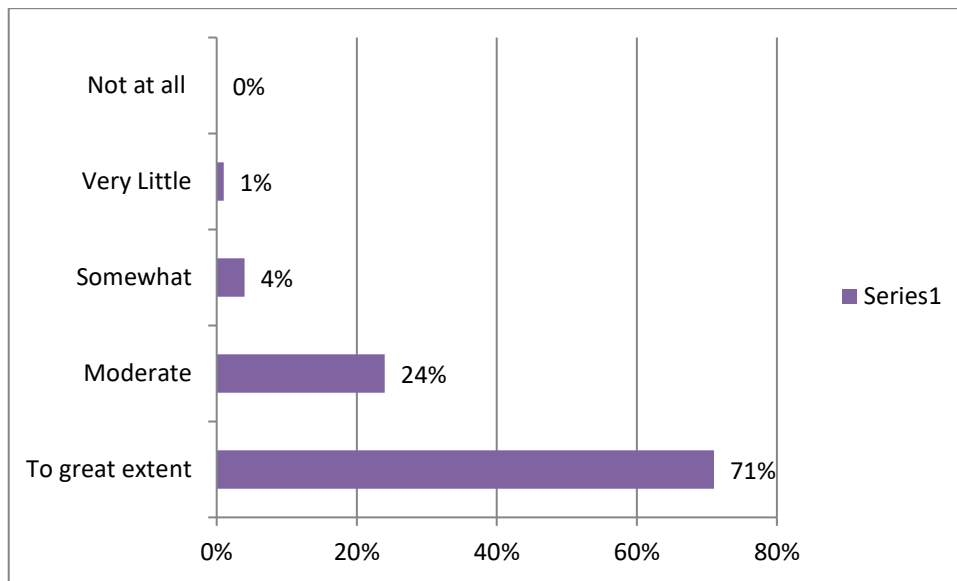
Source: Survey Data

**17. Teachers encourage you to participate in extracurricular activities.**



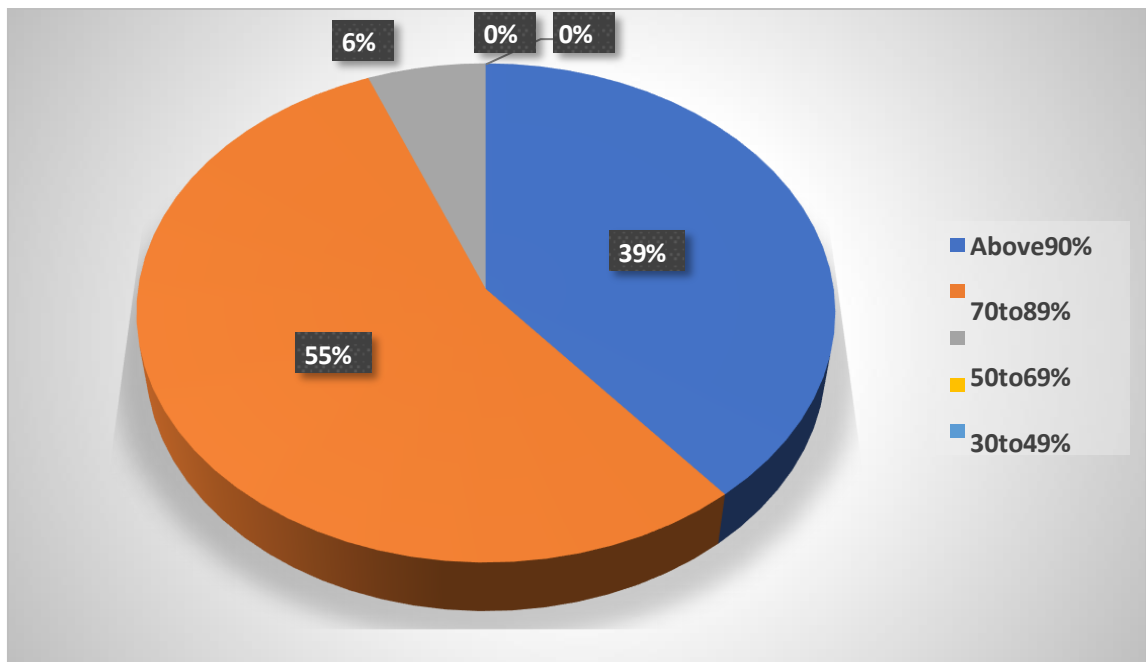
Source: Survey Data

18. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world work



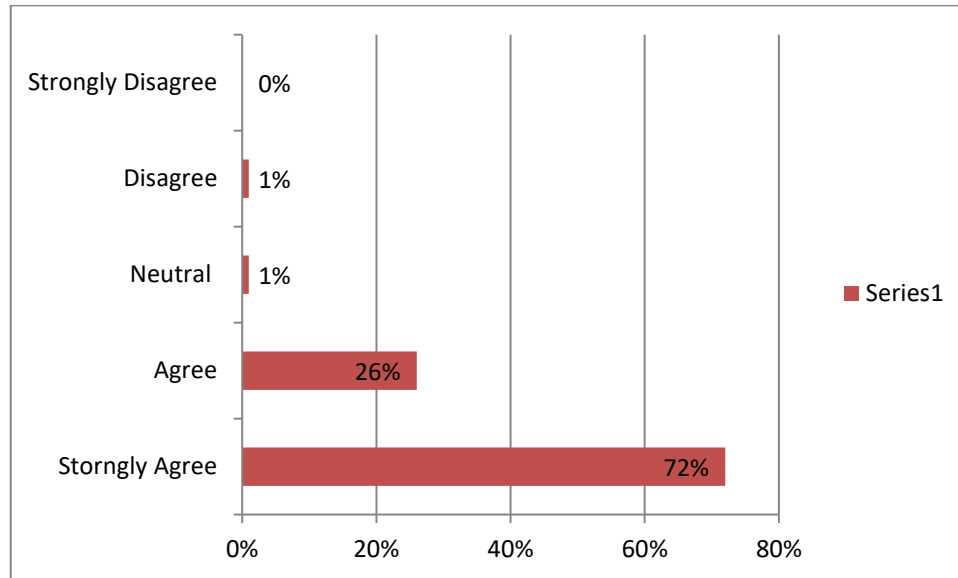
Source: Survey Data

19. What percentage of the teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching



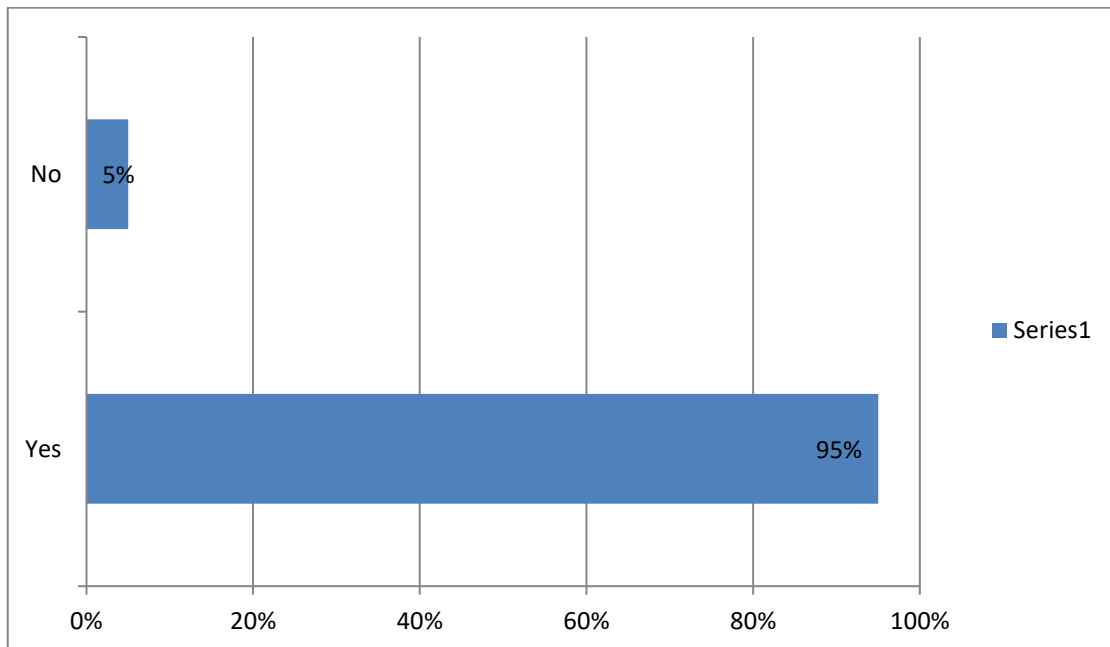
Source: Survey Data

**20. The overall quality of the teaching learning process in yours institution is very good.**



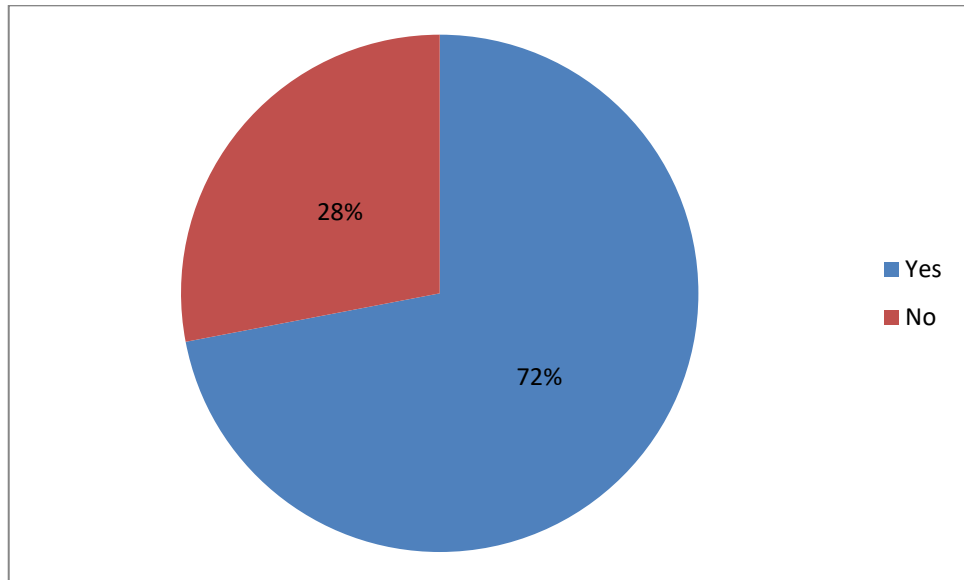
**Source: Survey Data**

**21. Have your departments conducted Online Classes during the holidays/summer vacation/winter vacation/study leave?**



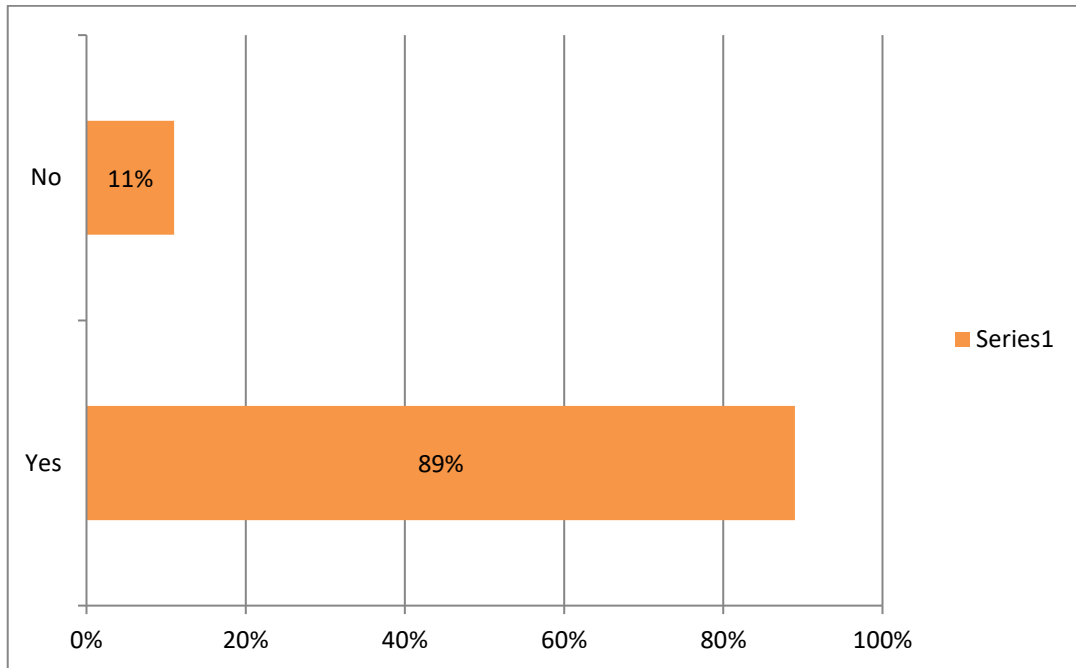
**Source: Survey Data**

**22. Have you participated in the Online Classes?**



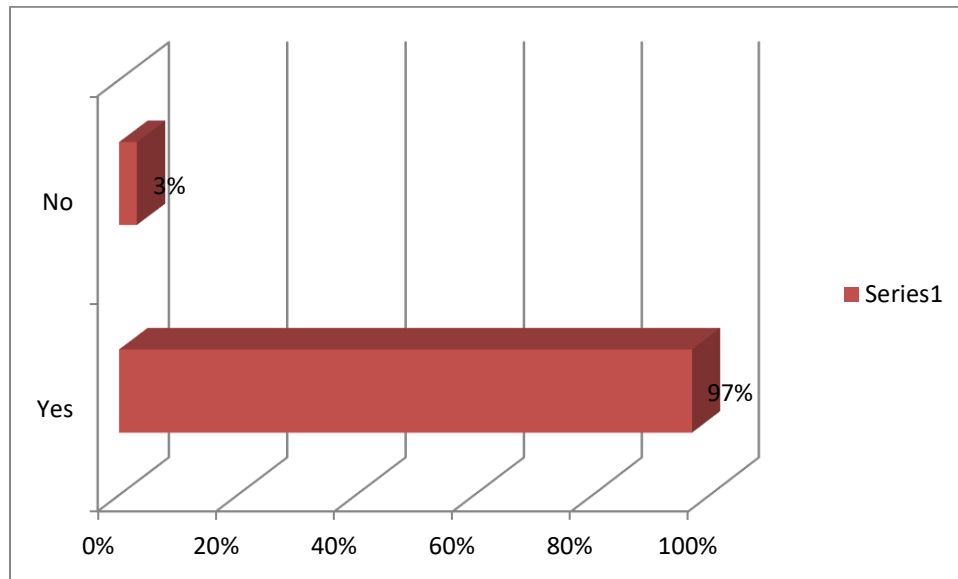
**Source: Survey Data**

**23. Are the Online Classes Fruitful to you?**



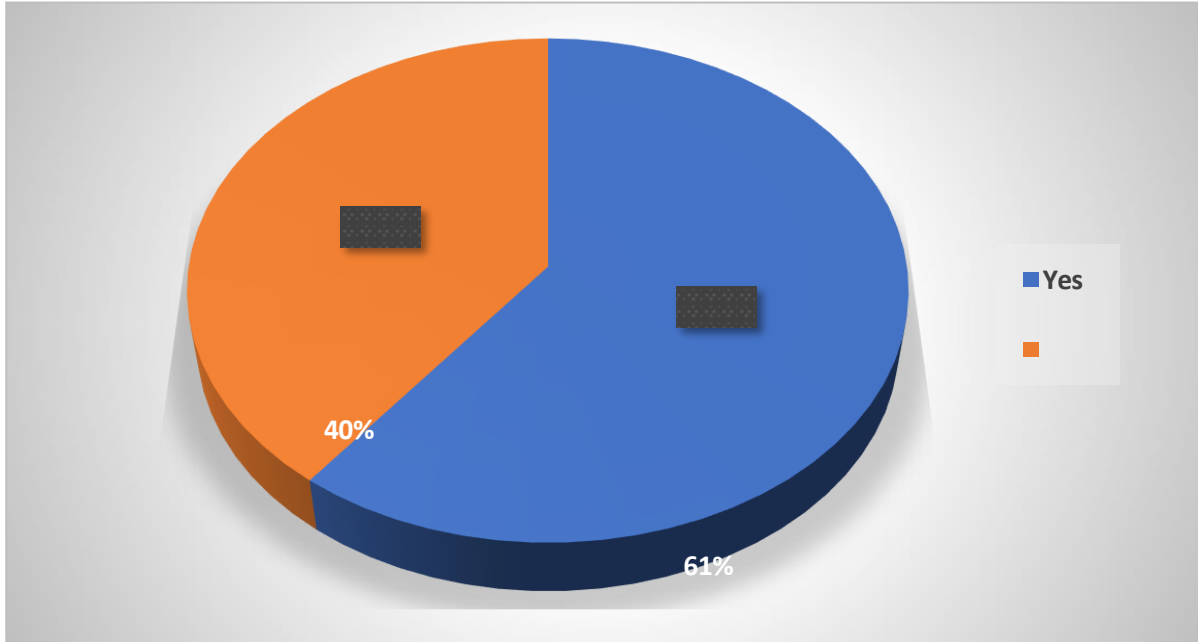
**Source: Survey Data**

**24. Have your teachers provided study materials or any other-resources according to your curriculum?**



**Source: Survey Data**

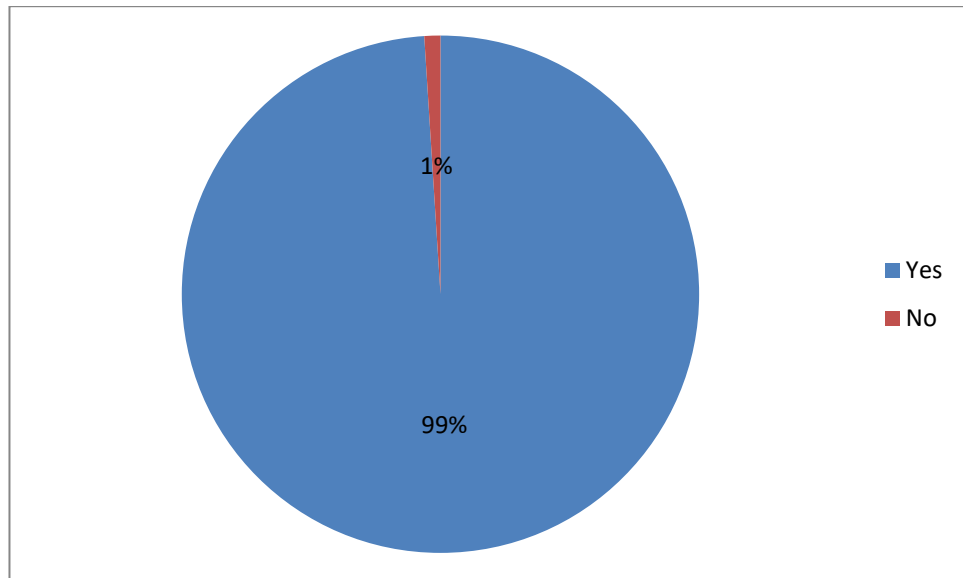
**25. Have you faced problems in participating Online Classes?**



**Source: Survey Data**

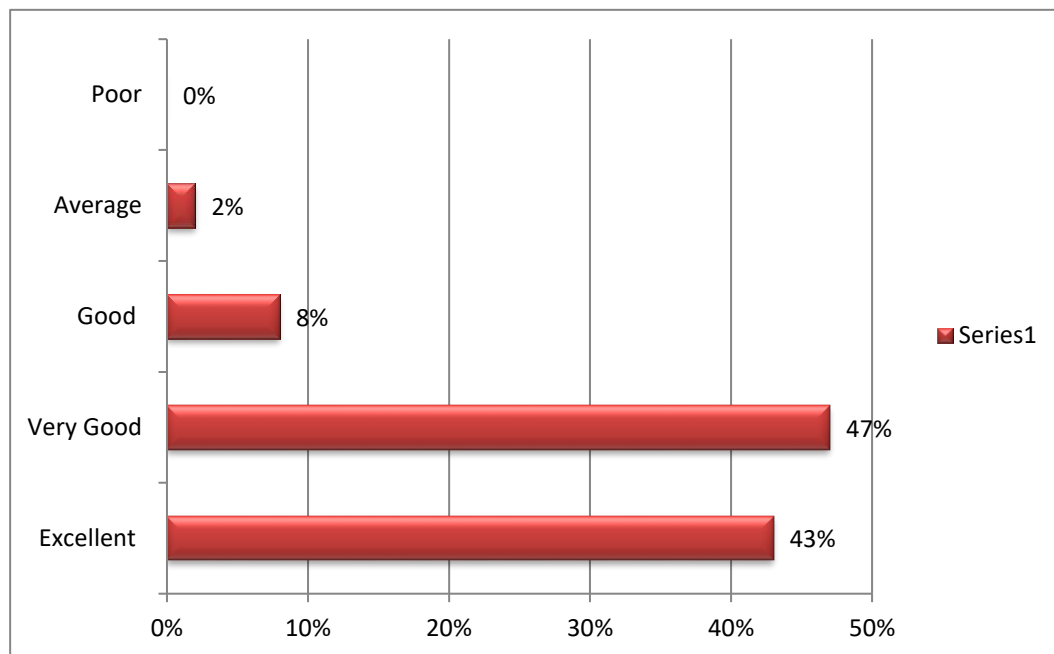


**26. Have your teachers assigned any home work/assignment/open book examination during the period of online classes (Work from home)?**



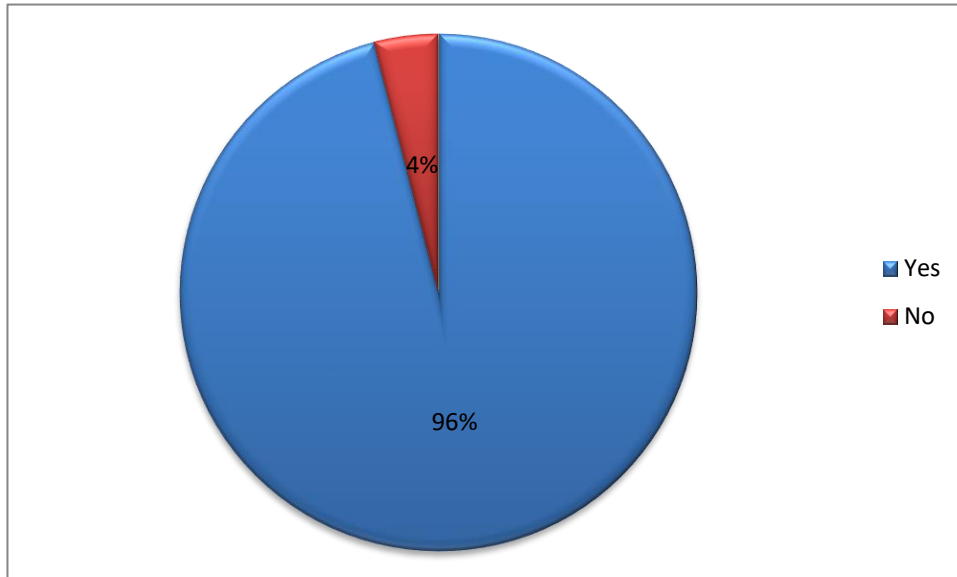
**Source: Survey Data**

**27. How to you rank the online classes taken by your teachers?**



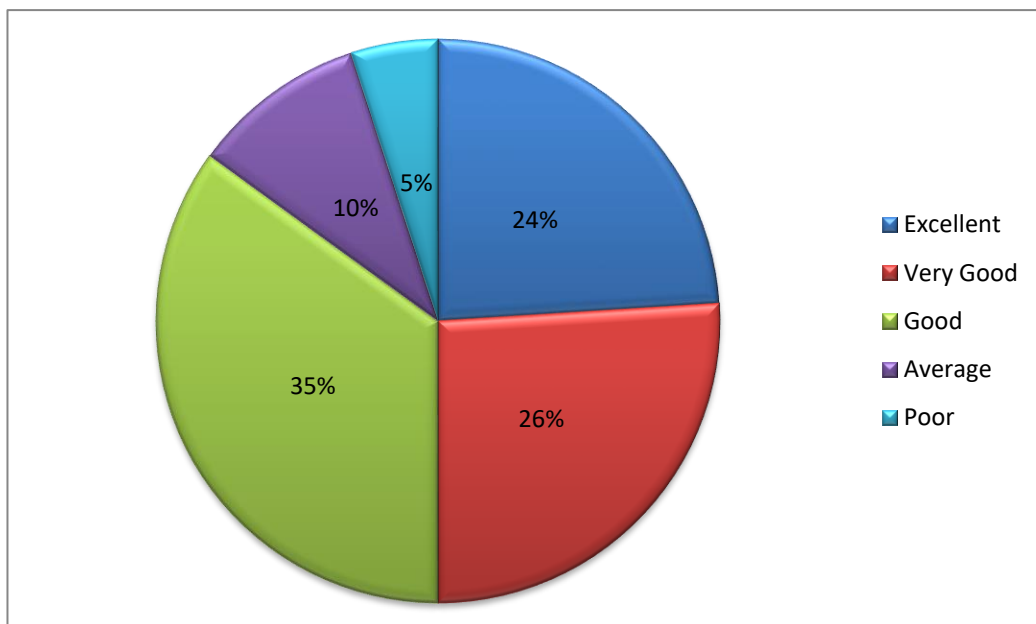
**Source: Survey Data**

28. Have your college organized any orientation programme for your Examination, uses of library, anti-ragging etc.?



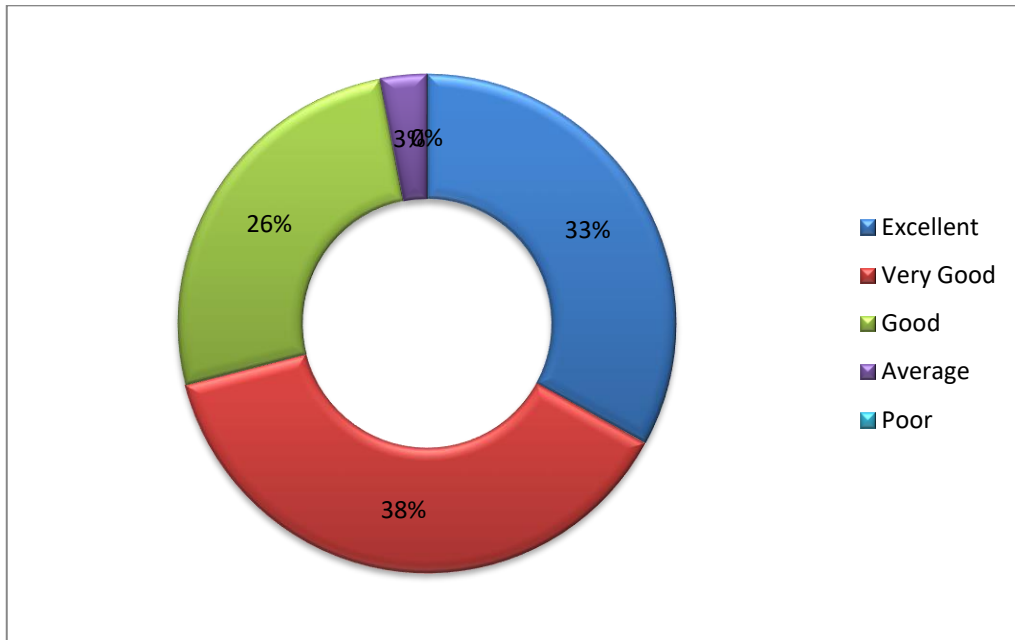
Source: Survey Data

29. How do you rank the toilet facilities of the institution?



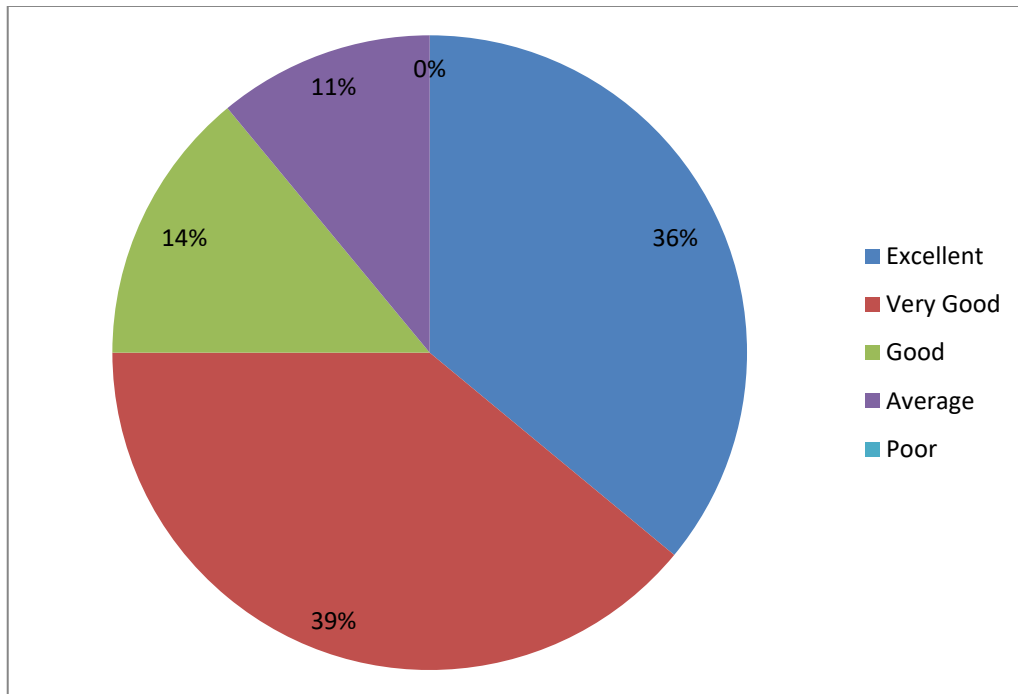
Source: Survey Data

**30. How do you rank the drinking water facilities of the college?**



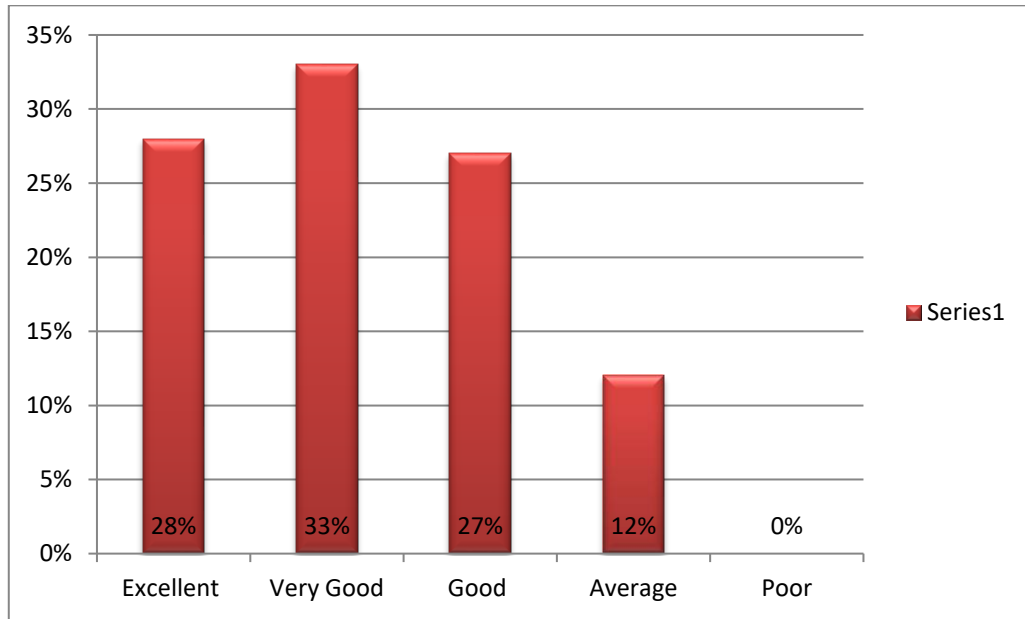
Source: Survey Data

**31. How do you rank the price of the food of the canteen?**



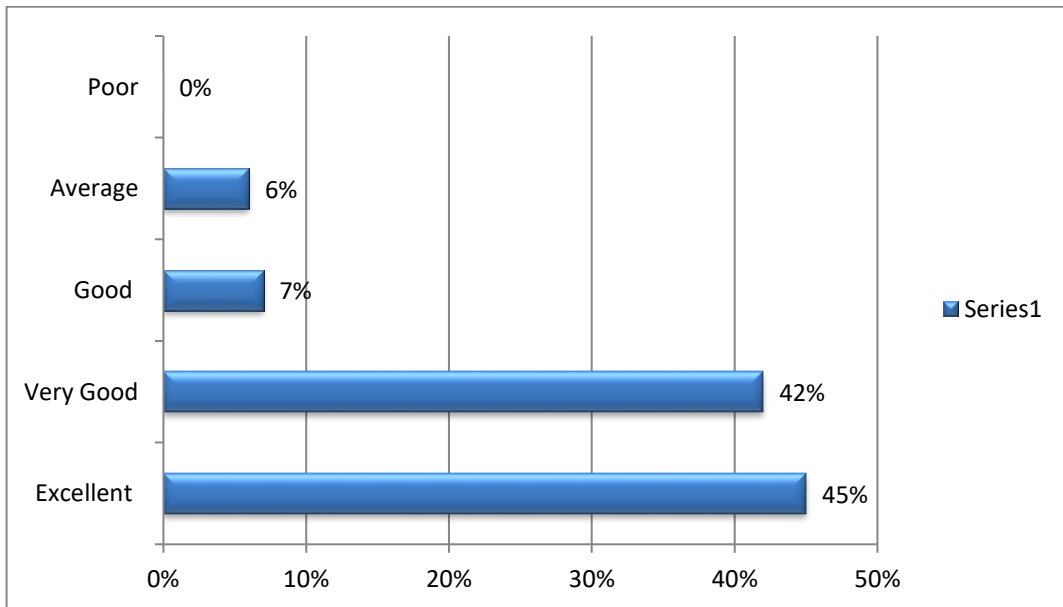
Source: Survey Data

**32. How do you rank the quality of food provided in the canteen?**



Source: Survey Data

**33. How do you rank the initiatives adopted by the colleges for the cleanliness of the classroom campus and greenery of the campus?**



Source: Survey Data

**Key Findings of the Student Satisfaction Survey Report (Session 2023-24) from Dr. B.K.B. College:**

1. **Demographics:**
  - Gender distribution: 56% female and 44% male respondents.
  - Caste distribution: General (54%), OBC (28%), SC (8%), ST(H) (7%), and ST(P) (3%).
  - Religious representation: Hinduism (68%), Muslim (29%), Christian (3%).
2. **Syllabus Coverage:**
  - Majority of students reported satisfactory syllabus coverage, with varied responses regarding completeness.
3. **Teacher Preparation and Communication:**
  - Teachers were rated highly for class preparation and effective communication.
4. **Teaching Approach:**
  - The majority described the teaching approach as student-friendly and engaging.
5. **Evaluation Fairness:**
  - 72.5% rated the internal evaluation system as fair.
6. **Mentoring and Guidance:**
  - Students appreciated mentoring processes facilitating cognitive, social, and emotional growth.
7. **Learning Opportunities:**
  - Most students agreed the institution provides ample opportunities for learning and growth.
8. **Internships and Field Visits:**
  - The institution actively promotes opportunities for internships, field visits, and student exchanges.
9. **Teacher Feedback on Assignments:**
  - Students reported receiving regular feedback on their performance in assignments.
10. **Use of ICT Tools:**
  - 55% of teachers frequently utilized ICT tools such as projectors and multimedia in teaching.
11. **Extracurricular Activities:**
  - Teachers were noted for encouraging participation in extracurricular activities.
12. **Skill Development:**
  - The institution focuses on inculcating soft skills, life skills, and employability skills.
13. **Online Learning:**
  - Online classes were conducted during holidays, and most students found them beneficial, though participation faced occasional challenges.
14. **Infrastructure:**
  - Mixed feedback on facilities like toilets, drinking water, and canteen food quality. Cleanliness and greenery initiatives were rated positively.
15. **Overall Experience:**
  - The overall quality of the teaching-learning process was rated very good, reflecting a generally satisfied student body.

These findings highlight strengths in academic engagement, mentoring, and teaching methodologies while pinpointing areas like infrastructure for potential improvement.